

ABOUT WPI SUPPORTING THE MISSION

Celebrating 32 Years of serving Wisconsin Business!



Page 2



Assist businesses in creating, developing and growing their sales, revenue and jobs through Federal, State and Local Government contracts.

- •INDIVIDUAL COUNSELING At our offices, at clients facility or via telephone/GoToWebinar
- **SMALL GROUP TRAINING Workshops and webinars**
- **CONFERENCES** to include one on one or roundtable sessions

Last year WPI provided training at over 100 events and provided service to over 1,200 companies



WPI is a Procurement Technical Assistance Center (PTAC) funded in part by the Defense Logistics Agency (DLA), WEDC and other funding sources.

WPI OFFICE LOCATIONS

MILWAUKEE

Technology Innovation Center

MADISON

- FEED Kitchens
- Dane County Latino Chamber of Commerce
- Wisconsin Manufacturing Extension Partnership (WMEP)
- Madison Area Technical College (MATC)

CAMP DOUGLAS

 Juneau County Economic Development Corporation (JCEDC)

STEVENS POINT

IDEA Center

APPLETON

Fox Valley Technical College

OSHKOSH

- Fox Valley Technical College
- Greater Oshkosh Economic Development Corporation

EAU CLAIRE

Western Dairyland

MENOMONIE

Dunn County Economic Development Corporation

LADYSMITH

Indianhead Community Action Agency

RHINELANDER

Nicolet Area Technical College

GREEN BAY

Advance Business & Manufacturing Center









WHAT WE WILL BE DISCUSSING TODAY

- What the government looks for in a contractor
- What materials do you need when marketing to the government
- Crafting a strong capabilities statement



WHAT THE GOVERNMENT AND PRIME CONTRACTORS LOOK FOR



WHAT THE GOVERNMENT AND PRIME CONTRACTORS LOOK FOR

- Established business
- Good past performance and relevant past experience
- Knows that they cannot do everything understands their capabilities
- Adequate resources:
 - Financial
 - Facilities
 - Equipment
 - Capacity



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WHAT THE GOVERNMENT AND PRIME CONTRACTORS LOOK FOR

- Record of personal and business integrity and ethics
- Possesses needed technical credentials
- Small business certifications (if appropriate)
- Internet capable and comfortable
- Researchable verifiable



WHAT MATERIALS DOYOU NEED WHEN MARKETING TO THE GOVERNMENT



13/2020

WHAT PREPARED MARKETING MATERIALS DO YOU NEED

- Capabilities statement
- Website
- Prepared verbal introduction of your business
- Prepared verbal intro "about your business"
- Business card
- And if Federal / Federal prime market is target register in <u>www.SAM.gov</u> and inside SAM <u>http://dsbs.sba.gov</u>



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CONSIDER MULTIPLE IDENTITIES



ONE FOR GOVERNMENT AND ONE FOR COMMERCIAL SALES – DIFFERENT CUSTOMERS – DIFFERENT MARKETING CRITERIA AND FOCUS





CRAFTING A STRONG CAPABILITIES STATEMENT



'23/2020

A concise one-page document that clearly and effectively communicates your capabilities to potential government customers.

It should include:

- Company Data
- Core Competencies
- Contact Information
- Differentiators
- Past Performance

A GOOD (GREAT) CAPABILITIES STATEMENT IS CRITICAL

- Provides a concise summary for review and initial decision
- Identifies key points of interest and focus examples of past experience, certifications
- Highlights your strengths and successes
- Reflects your "preparedness" and business maturity
- Provides an outline for you during initial discussions

A BAD CAPABILITIES STATEMENT
CAN QUICKLY CLOSE DOORS



COMPANY DATA

- Small business program designations Federal, State, Local and Corporate
- NAICS, NIGP, PSC, FSC codes limit to no more than twelve, and do not include descriptions if space is limited
- DUNS and CAGE code numbers
- Accept credit cards?
- Long term government agreements such as GSA (include numbers)



CORE COMPETENCIES

- Start with a short introductory statement
- Use bullet points to highlight the CORE COMPETENCIES that fit the CUSTOMER

"Since 1962, the Really Great Construction Company has been a national leader in providing renovations that maximize energy savings and space utilization. RGCC prides itself on having a highly skilled and experienced staff, excellent safety record and has the reputation of completing projects on time and on budget. RGCC is a small business with experience in teaming on Federal and State projects. RGCC has unique capabilities in:

- Solar panel installation
- Boilers and sheet metal upgrades
- Energy Analysis



CONTACT INFORMATION

- Direct contact information name of individual and title
- Email address for the individual recommended NOT .gmail or .yahoo get a business email address, ideally from your website domain
- Address physical street address NOT only a PO BOX
- Telephone office AND cell
- Website and social media links



DIFFERENTIATORS

- WHY SHOULD THEY PICK YOU!
- AND IT IS NOT because of your certifications
- What sets you apart from your competitors [this is where the "homework" comes in]
 - Expertise and experience of your staff
 - Past performance
 - Technology process that provides cost savings
 - You have contacts and relationships that support your success in bringing partners and team members to projects
 - Your product is the BEST because......
 - You are able, and have the reputation, to work with the customer to solve problems [not create them]



PAST PERFORMANCE

- Target your past performance to the customer
- Include the most current work with the government
- If you have not had work with the government focus on work you have done with prime contractors
- If you are **new** to the market include work that is most similar to <u>what the government is buying [this is where your "homework comes in"]</u>
- DO NOT include any customers' contact detail you can provide that later if requested
- Do not mention customers by name without their permission
- Include recognition for recent, related past work



- EVERY CAPABILITIES STATEMENT WILL BE UNIQUE IN APPEARANCE AND CONTENT – it should reflect your company and your work
- IT IS IMPORTANT THOUGH TO INCLUDE ALL THE ELEMENTS WE DISCUSSED
- IT SHOULD REFLECT YOUR COMPANY'S IDENTITY AND BRAND
- IT CAN BE SIMPLE MUST BE INFORMATIVE
- And SHOULD LOOK GOOD







DUNS# 143133754

CERTIFICATIONS

WOB
HUBZone (SBA)
DBE: Virginia, Texas,
Louisiana, Maryland

NAICS CODES

PRIMARY

236220 Commercial Construction

239390 Doore Eisturge Hardwar

279700 Euroitum

238310 Drywall

BONDING

20m per/\$40m appropria

OFFICE LOCATIONS

Dumfries, Virginia New Orleans, Louisians San Antonio Texas

KEY PERSONNEL

Amber Peebles, Presiden Melissa Schneider, VP Clay Frook, COO Sheila Henderson, CAO

CONTACT INFO

Athena Construction Group, Inc. 18031 Dumfries Shopping Plaza Dumfries, Virginia 22026

703.221.7131 office 703.221.7929 fax

www.athenaconstructiongroup.com info@athenaconstructiongroup.com

COMPANY SUMMARY

Athena Construction Group is the oldest, largest and most respected SDVOSB, WOB, HUBZone construction company in America. We specialize in General Contracting and self-performing the installation of Doors, Frames and Hardware and Drywall. Widely acknowledged for our integrity and ability to complete complex difficult projects, Athena is the company of choice for federal agencies, large General Contractors and private clients.

With significant federal experience our staff has in excess of 100 years of construction expertise. Combined, our professionals speak six different languages, have multiple degrees in engineering, and have OSHA 30, USACE CQM, ASHE, ICRA and LEED certifications.

We are proud to have Hensel Phelps as our Mentor in the DoD Mentor Protégé program.

CORE COMPETENCIES

Rough Carpentry
Interior Build-out
Furniture Supply & Installation
Painting
Doors, Frames, Hardware & Installation
Light Commercial Construction
Highway Work

CORPORATE EXPERTISE

Following is a list highlighting some of our accomplishments to date:

PROJECTS

FEDERAL CLIENTS

- Walter Reed Medical Center
- VA Healthcare, VA
- Cemetery
- DHS, St. Elizabeth's
- ICC-B
- Ft. Belvoir Community Hospital
- Pax River

- VA Audie Murphy
- POFF Federal Building
- Canon House Office
- Building
- Camp Pendleton Naval Hospital
- WWII Memorial
 National Museum of the Marine Corps
- Baker Daniels
 Blank Rome LLP
- · Epstein Becker Green

PRIVATE CLIENTS

- Frederick Community
- George Mason University
- Raytheon

A FEW MORE THINGS

- HAVE SOMEONE REVIEW BEFORE USING check for spelling, grammar, general appearance and overall accuracy
- Include your logo really need one
- Include some select graphics of product or past work that supports your message
- Keep it business-like
- DO NOT INCLUDE ANY competitor's information
- Prepare in WORD or other program that will allow you to easily modify and update – THIS SHOULD BE A LIVING DOCUMENT

CLARITY – MESSAGE – APPEARANCE – FOCUS and is consistent with your website, business card and verbal message

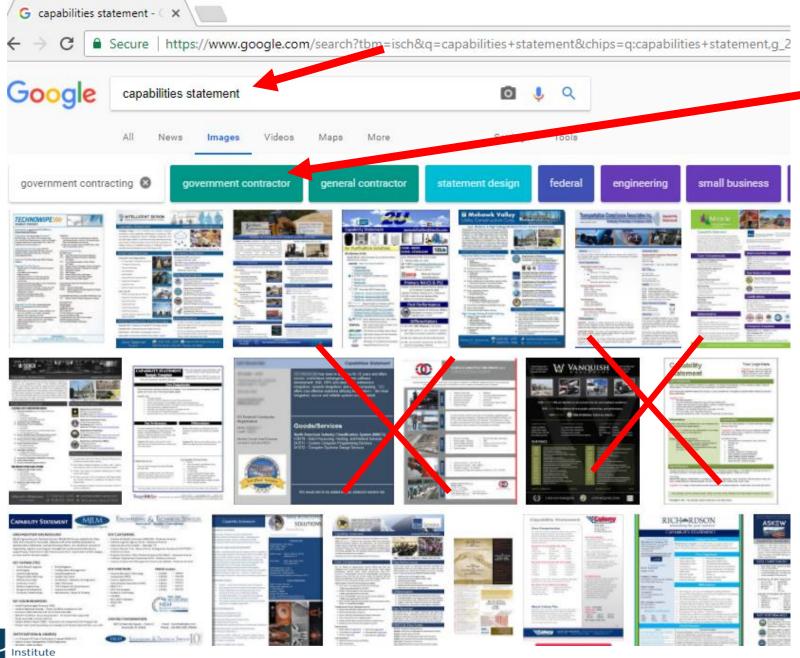


CAPABILITIES STATEMENT RUBRIC

Content	Standard Statement	IT Statement	Manufacturing	Construction
Logo	x	х	x	X
Company Name	X	X	X	X
Company Tagline	X	X	X	X
Contact Info-name	X	X	X	X
and title				
Email address – with	X	Х	X	X
businessemail				
Street Address - Not	X	X	X	X
PO Box				
Other				
facilities?				
Website and social	X	x	X	x
media				
Company Data	X	 Cyber 	X	 Insurance
 Size of firm, 		security		 Bonding
 Revenue 		insurance		
 Available 		NIST		
Resources				
 Insurance 				
and Bonding				
Certifications	×	X		x
 Small 			 ISO 	
business			 Welding 	
program			 AS9100 	
designations				
(fed, state,				
local,				
corporate)				
 Security 				
Clearances				

Content	Standard Statement	IT Statement	Manufacturing	Construction
Relevant codes -	x	X	X	X
NAICS, NIGP, PSC-				
FSC, DUNS, CAGE				
Systems used to run	X	X	X	X
business				
 ERP 				
 MRP 				
Past Performance	x	X	X	X
 Target to 				
customer				
 Most current 				
govt. work				
 Or primes if 				
no prior govt.				
work				
Memberships in	x	x	x	x
professional				
organizations				





Recommend
light color
background –
allows for
note taking
and
comments

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Assistance Center

YOUR WEBSITE



23/2020

WEBSITE

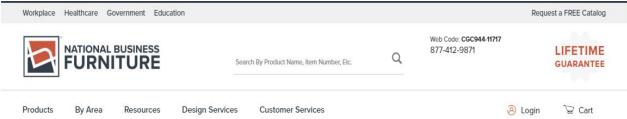
- YOU MUST HAVE ONE WHY ?? you need to be found, and found out about there
 are some "free" starter options
- Your website should highlight what a potential customer would want to know about you
 remember when we started this session, we discussed what a buyer looks for
- Consider separating the GOVERNMENT piece in a separate tab or section
- It can be simple and easy
- CAUTION you may be doing work that is sensitive to an agency or prime careful about bragging on your website. Consider using general descriptive words such as "defense contractor" or "worked on the I-94 project"

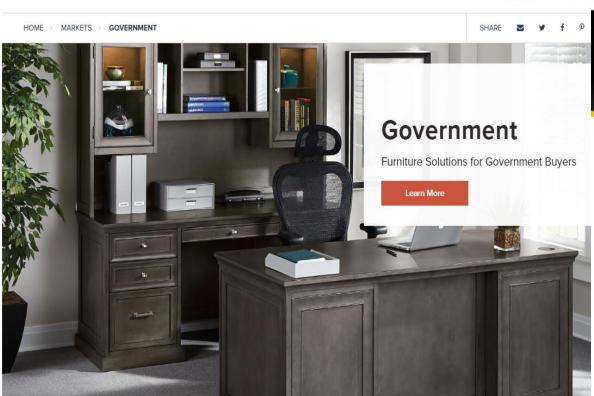


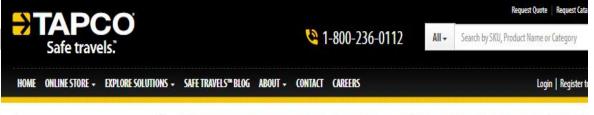
WEBSITE

- Include information on your certifications
- Include information on any long term contracting vehicles that you may have example GSA
- Graphics showing product or service
- KEEP CURRENT
- If appropriate include recognitions, press releases / news stories, current community work (support), positive leadership activity (ex. welcoming new VP)
- ALL TIES BACK TO what information would be of value to someone looking at your website















We want to be your primary supplier of traffic and parking control items while making it as easy and econom possible. GSA Advantage has been the most reliable and proven source for thousands of Federal purchasers the most comprehensive solution of approved products and consider from GSAVA School despite a result of all C





2334 Stonebridge Circle, Unit D West Bend, WI 53095 800-766-9918 8a •MBE • WBE • DBE • SBC • EBE

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About Us: Our Story Our Mission Our Guarantee Certification Our Strategic Partners

Belonger Corporation Inc. is an S-Corporation with the State of Wisconsin. Belonger is women, and minority owned and operated, and is also a small business concern. Belonger Corporation is a complete mechanical contractor in the specialty trades industry, providing H.V.A.C./R. commercial and industrial applications. We offer complete installation and service of boilers, furnaces, air handling equipment, rooftops, pneumatics and electronic controls, air conditioning, refrigeration, chillers, and process equipment. Sheet Metal and Steamfitting capabilities as well as subcontractor relationships with asbestos removal and certified pressure vessel welding.

Belonger's business ideologies are logical with innovative management and execution. "TQM" (Total Quality Management) compliments Belonger's key service issues - quality, cost-efficient service, enhanced with added value customer service! Belonger Corporation will exemplify the best specialty-trades contractor in years to come!

- Sheet Metal Fabricating Steam Fitting Refrigeration Piping Pneumatics / Temperature Controls •
- Boilers / Burners / Furnaces Process Piping Welding Air Conditioning Design Build Preventative Maintenance Programs • Performance Based Energy Analysis •
 - Construction Management & Consulting
- Boiler & Chiller Plant Retrofits Diversified Services Plumbing Commercial/Industrial • Plumbing Site Utilities 24 Hour Emergency H.V.A.C./R. Service •

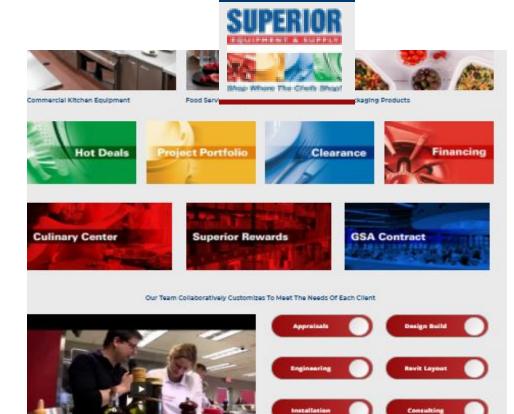






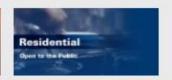


Licensed • Bonded • Insured • Unionized • Certified • Safety Program
Confined Space Entry Program • EPA Reclamation Program
Quality Control Program • "TQM" Total Quality Management
Army Corps of Engineers Quality in Construction Management



















YOUR BUSINESS CARD



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BUSINESS CARDS

- CLEARLY states what your business DOES use a tag line if necessary
- COMPLETE contact information including street address, telephone and email
- NAICS codes NIPG codes DUNS CAGE CODE
- Website
- Small business designations small, HUBZone, SDVOSB, MBE.....
- Quality level, ITAR, other technical and professional certifications of value to market
- ALSO
 - Professional in appearance include logo
 - Light colored background non glossy paper
 - If recent "award recipient" would need to be recognizable





Business Name

Tagline/Clear statement of what business does
First and last name, Job title

Complete Contact Information

Street Address

Telepone

<u>Email</u>

Website

Quality level, ITAR, other professional/technical certifications

All Small Business Designations (Small, HUBZone, SDVOSB, MBE...)

FRONT



DUNS Number CAGE Code
Experience you have supplying to government agencies
NAICS codes, NIPG codes

Memberships, Recognition, Awards

BACK

BUSINESS CARDS



Sunrise Marketing Corp.

Brand Marketing & Consulting Services

Maria Smith, CEO

15 West Horizon Blvd Suite 100 East Brighton, WI 53000 **414-598-5555**

maria@sunrisemarketing.com www.sunrisemarketing.com **GSA Schedule Contract Holder**

Woman Owned DBE Certified Small Business



Green Ideas Landscaping, Inc.

Environmentally sustainable lawn care services
Bob Green, Manager

62 Leaf Street Ste 120 Woodsdale, WI 50000

Office: 262-233-5555

bgreen@greenideas.com

www.greenideas.com

LEED

VOSB

Small Business



DUNS- 1234567890

CAGE Code - 2F6A7

NAICS codes - 541613, 541613, 541870, 541910

NIGP codes - 91500, 91800

Recognition: 2016 In Business Small Business Awards – Woman Small Business Award Winner



DUNS - 0987654321 CAGE Code - 2F6A7 NAICS - 561730

Member: Society of American Military Engineers (SAME)

Recognition: 2018 Winner of Sustainable Business Awards







VERBAL INTRODUCTION



3/2020

PREPARED VERBAL INTRODUCTION OF YOUR BUSINESS

- SHORT and TIGHT introductory statement maybe 30 seconds or so
 - Who you are
 - What you do
 - KEEP IT BUSINESS
 - Try it refine it try it refine it until you feel it is just right

Good afternoon. Example - My name is Red Green, President of the Green Barge Company based in Jacksonville, Florida. Our company specializes in shoreline clean up and reconstruction.



PREPARED VERBAL "ABOUT YOUR BUSINESS"

You would use this in a situation where a longer opening is available and appropriate...

My name is Red Green, President of the Green Barge Company based in Jacksonville, Florida. Our company specializes in shoreline clean up and reconstruction. We are currently working with the **U.S. Army Corps of Engineers** on repairing areas on the St. Joseph's River that were damaged after **Hurricane Dorian**. Green Barge is **certified as a HUBZone company**, with **10 years of experience** in shoreline work. We have a well-trained crew with a **superior safety record**.



PREPARED VERBAL "ABOUT YOUR BUSINESS"

- You should NOT add "negative" qualifiers at this point such as
 - "This is my first government work" rather, talk about your commercial success
 - You have internal issues of any kind you may disclose that information when it becomes relevant, but not in the initial conversation

What NOT to do...

"My name is Jack Smith, President of the Smith Manufacturing Corp. We are based in Milwaukee, WI. We have a floor full of equipment that can be used to fabricate parts up that are up to 3 feet long. We are not ISO but we do check every part. We tried government work a few years ago, but it did not get us any work. So I am looking for some long term contracts."



MORE ABOUT THE VERBAL PART

- Do your homework it impresses, and is expected at some level.
- Remember that when you are speaking to a buyer of government / prime representative – they talk to many companies. Respect their time and understand they may not remember you the first couple of times. Relationship building takes time.
- Don't have a "chip on your shoulder"
- Dress for business don't look like you just got out of bed
- Be confident, rather than arrogant



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CLOSING COMMENTS

NETWORK – NETWORK - NETWORK





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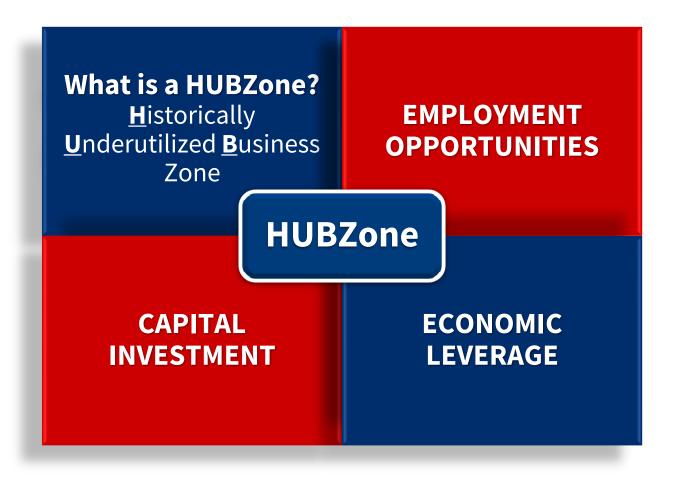


U.S. Small Business Administration

HUBZone Certification

Shane Mahaffy
Lead Business Opportunity Specialist

HUBZone Program Purpose





Set-Aside for Certification Programs and **Socio-Economic Categories**

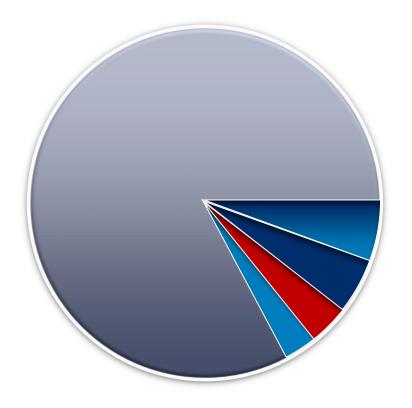
Targeted set-asides and acquisition goals:

Women-Owned Small Businesses (5%)

Small Disadvantaged Businesses (including 8(a) certified) (5%)

HUBZone Businesses (3%)

Service-Disabled Veteran-Owned Small Businesses (3%)



Set-asides are reserved for small business between \$3,500 (Micropurchase Threshold) to \$250,000 (Simplified Acquisition Threshold)

FY19 Current Total of Wisconsin HubZone Firms

Total WI certified HubZone Firms: 65 companies

Federal Contracts Actions Awarded to 20 companies

Contract Actions: 290

Amount: \$38.37 million



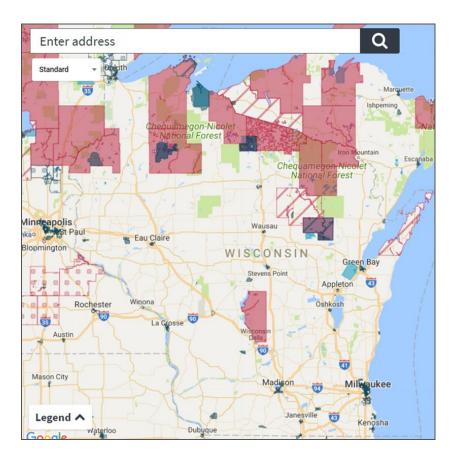
HUBZone Federal Contracting Mechanism

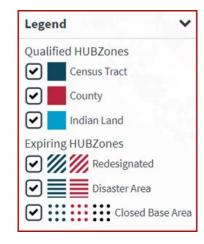
Contracts for goods and services are targeted by Agencies to HUBZone CERTIFIED small businesses via:

- Set-asides (including Multiple Award Contracts—MACs)
- Sole-source awards
- Price Evaluation Preference: Application of a 10% price evaluation preference applied in full and open competition (only applies if initial low offer is from a large business, not if low bidder is a small business)



Wisconsin HUBZones



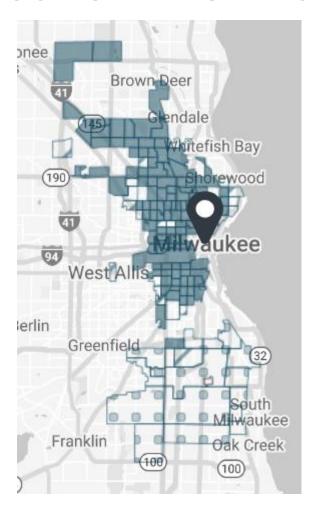


Indian/tribal lands; parts of Milwaukee, Waukesha, Kenosha, Racine, Madison, Green Bay, Stevens Point, other communities throughout the state

HUBZone Map

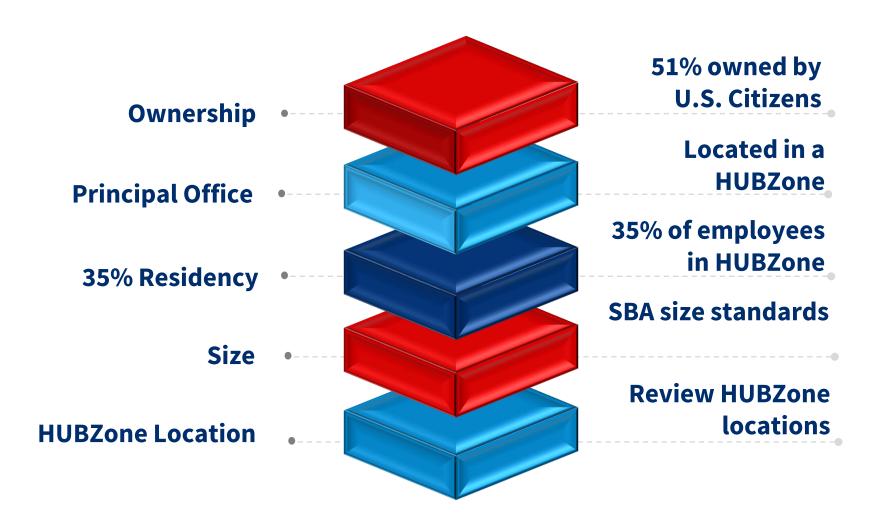


Wisconsin HUBZones





HUBZone Eligibility and Requirements





SBA HUBZone Responsibilities





HUBZone Application Process



BEFORE APPLICATION

- View the HUBZone Primer
- Register for a DUNS number
- Identify NAICS code(s)
- Register with SAM



APPLY FOR CERTIFICATION

- Review application guide
- Gather supporting documentation
- Apply using the General System

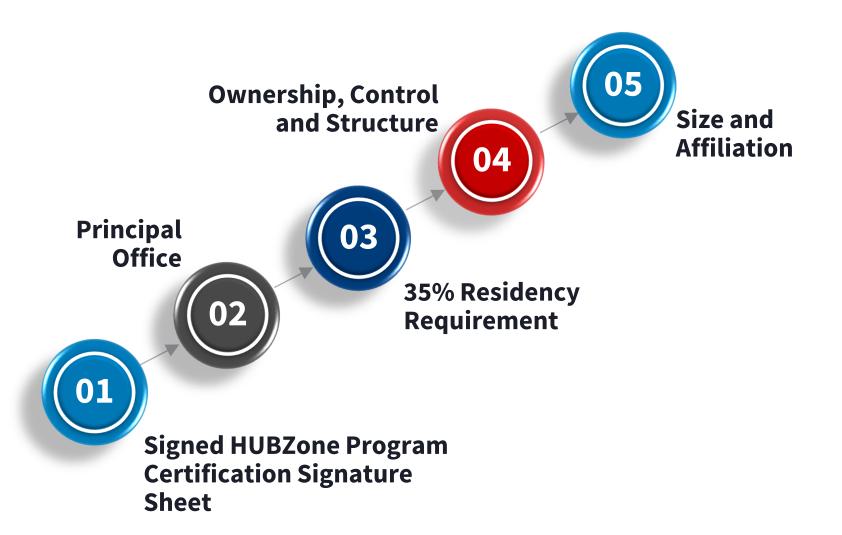


DOCUMENTATION

- Verify requested information
- Submit supporting documentation
- Update SAM profile once approved

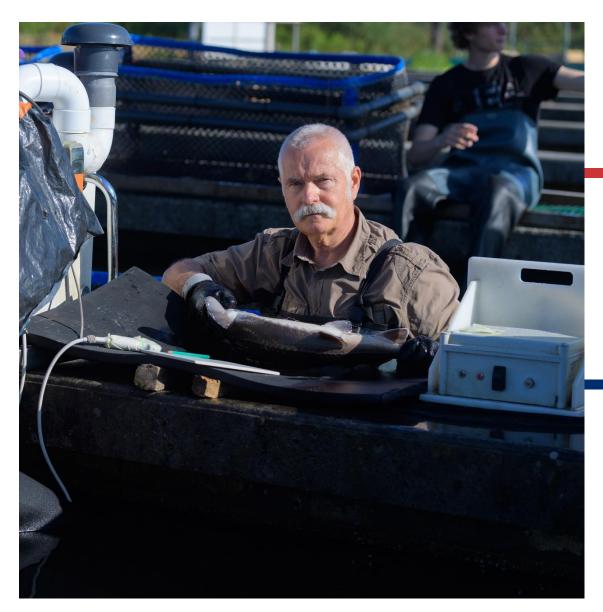


Supporting Documentation Requirements





HUBZone Site Visits and Re-certification



- Participate in site visits
- Meet HUBZone criteria
- Maintain SBA standards
- Recertify every 3 years



Getting the Most Out of Your HUBZone Certification



Qualify for set-aside or sole source contract awards – increasing prime and subcontracting opportunities



Opportunity to build capacity and grow by establishing Joint Ventures and participating in the All Small Mentor-Protégé Program



Access to training, management and technical assistance programs, guaranteed loans and bonding assistance



Recent SBA and FAR Regulatory Action

Final Rule: HUBZone Comprehensive Review

- HUBZone maps, currently frozen through 2021, will be updated every five years
- Moves to annual recertification (from three-year), effective for all HUBZone contracts for the one-year period
- Requires HUBZone status in DSBS at time of offer (not time of award)
- For non-HUBZone multiple-award contract (other than FSS contract), firm must be certified as a HUBZone at time of offer on a HUBZone set-aside order



Final Rule: HUBZone Comprehensive Review (cont.)

- Requires 35% employee HUBZone residency at time of certification and recertification; "attempt to maintain" during contract performance
- Defines "attempt to maintain" HUBZone status during HUBZone contract performance as having at least 20% HUBZone employees (must be 35% at application and recertification) and recruiting HUBZone employees
- An employee who resides in a HUBZone for at least 6 months before and after time of certification continues to count as HUBZone employee as long as an employee of the firm—even if employee moves or residence no longer qualifies
- Employees temporarily living overseas in connection with performance of a contract will be considered to reside at their U.S. residence



Final Rule: HUBZone Comprehensive Review (cont.)

- Firms that invest in HUBZones by purchasing building or entering into long-term lease are deemed to meet principal office requirement for 10 years—even if office location no longer qualifies as a HUBZone
- Includes affiliate employees in 35% and principal office calculations if no clear line of fracture between firms
- Starting January 1, applications for HUBZone certification will be processed within 60 days of a complete submission



Direct Final Rule: HUBZone Program Provisions for Governor-Designated Covered Areas

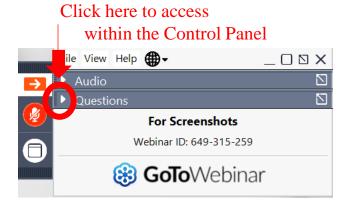
- Starting 2020, Governors may petition SBA to designate covered areas as HUBZones.
- "Covered area" means—
 - located outside of an urbanized area;
 - population of 50,000 or less; and
 - average unemployment rate is at least 120% of the average unemployment rate for US/state.
- The Governor shall, at least annually, submit data to the Administrator certifying that each Governor-designated covered area continues to meet the definition of a covered area.



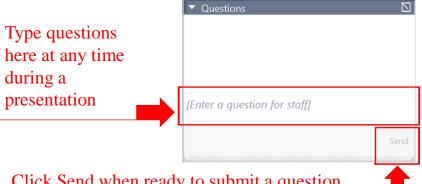
QUESTIONS?



OPENING THE QUESTIONS BOX



USING THE QUESTIONS BOX



Click Send when ready to submit a question





UPCOMING TRAINING - EVENTS



ACQUISITION HOUR LIVE WEBINARS SERIES

■ July 24, 2020

Tools and Resources to use for Gaining a Better Understanding of your Federal Customer

<u>CLICK HERE</u> for additional information Presented by Marc Violante, Wisconsin Procurement Institute

July 28, 2020

The Spend to the End

<u>CLICK HERE</u> for additional information Presented by Marc Violante, Wisconsin Procurement Institute

August 14, 2020

Introduction to CMMC Level 1

<u>CLICK HERE</u> for additional information Presented by Marc Violante, Wisconsin Procurement Institute August 18, 2020

The Spend to the End

<u>CLICK HERE</u> for additional information Presented by Marc Violante, Wisconsin Procurement Institute

August 25, 2020

State and Federal Certifications For Veteran and Service Disabled Veteran Owned Businesses

<u>CLICK HERE</u> for additional information Presented by Shane Mahaffy, US Small Business Administration (SBA) and Mark Dennis, Wisconsin Procurement Institute (WPI)

August 26, 2020

The Path to CMMC Level 3

<u>CLICK HERE</u> for additional information Presented by Marc Violante, Wisconsin Procurement Institute



- SAVE THE DATE-



14th Annual Wisconsin Government Opportunities Business Conference (GOBC)



In partnership with Volk Field ANG and Fort McCoy

October 15, 2020

In-person at Volk Field in Camp Douglas, WI

More info at wispro.org

https://www.wispro.org/event/14th-annual-wisconsin-government-businessopportunities-conference-gobc-2/





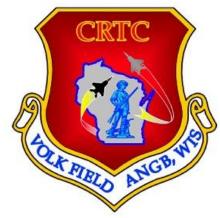
14th Annual Wisconsin Government Opportunities Business Conference (GOBC)



In partnership with Volk Field ANG and Fort McCoy

HOSTS

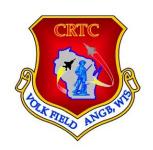












14th Annual Wisconsin Government Opportunities Business Conference (GOBC)



In partnership with Volk Field ANG and Fort McCoy

PARTNERS

























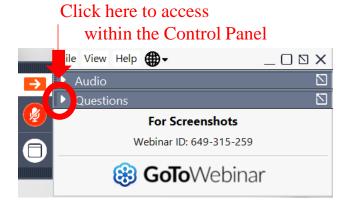




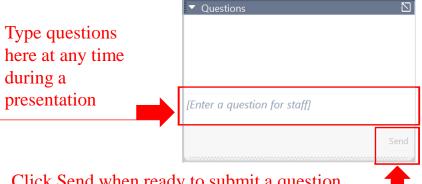
QUESTIONS?



OPENING THE QUESTIONS BOX



USING THE QUESTIONS BOX



Click Send when ready to submit a question



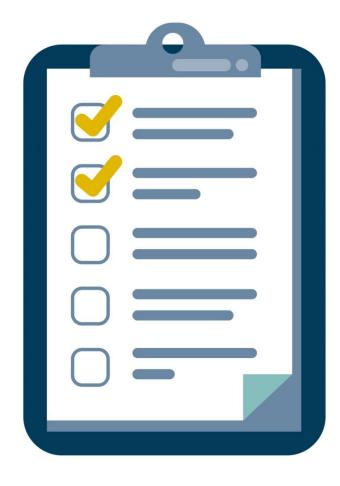


A CRITICAL NOTICE FROM WPI

- If you are a current **FEDERAL / DOD CONTRACTOR or SUBCONTRACTOR** you may have **CYBER DATA SECURITY REQUIREMENTS** in your contract.
- If you are responding to any **CURRENT FEDERAL SOLICITATIONS** be aware of your obligations:
 - Key clauses are 52.204-21, 252.204-7008 and 252.204-7012
 - Review for other possible requirements
- If you are a **DOD CONTRACTOR or SUBCONTRACTOR** you will have new **CYBER COMPLIANCE CERTIFICATION REQUIREMENTS** that may impact your business as early as the end of this calendar year.
 - See: https://www.cmmcab.org for more up to date information.
 - Contact Marc Violante at WPI <u>marcv@wispro.org</u> or 920-456-9990



SURVEY





CONTINUING PROFESSIONAL EDUCATION



CPE Certificate available, please contact:

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