



*An APEX Accelerator*

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# **Acquisition Hour: Overview of the Contractor Performance Assessment Reporting System (CPARS)**

**April 24 | Noon – 1:00 pm**

**Presented by:**

**Carol Murphy, Wisconsin Procurement Institute**

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# Webinar Etiquette

## PLEASE

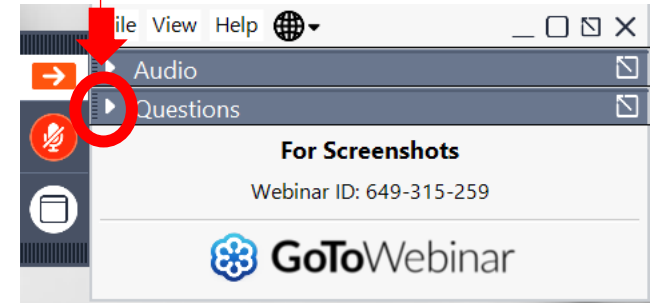
- Log into the GoToWebinar session with the name that you registered with online
- Place your phone or computer on MUTE
- Use the QUESTIONS option to ask your question(s).
  - We will share the questions with our guest speaker who will respond to the group

## THANK YOU!



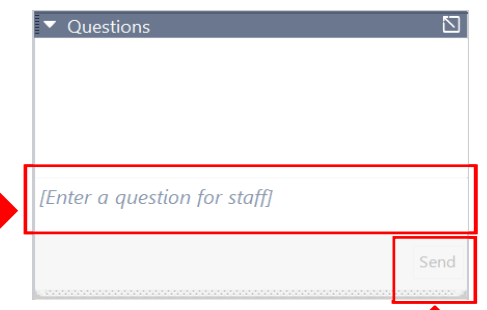
## OPENING THE QUESTIONS BOX

Click here to access  
within the Control Panel



## USING THE QUESTIONS BOX

Type questions  
here at any time  
during a  
presentation



Click Send when ready to submit a question



*Assisting Wisconsin businesses compete in the government marketplace.*

### **WPI is Wisconsin's APEX ACCELERATOR**

The APEX Accelerators program, under management of the Department of Defense (DOD) Office of Small Business Programs (OSBP), plays a critical role in the Department's efforts to identify and engage with a wide range of businesses entering and participating in the defense supply-chain. The program provides the education and training that all businesses need to participate to become capable of participating in DOD and other government contracts.

### **WPI provides services to all of Wisconsin's 72 counties**

- Individual counseling at our offices, client's facility or virtually
- Small group training – webinars and workshops
- Conferences including one on one buyer meetings – Marketplace, The Contracting Academy, Small Business Academy, Wisconsin Federal Contractor Forum, Acquisition Hour, Cyber Fridays, DOD Roadmap series, Government Opportunities Business Conference, End of Year Federal Contractor Update, Annual DOD Contract Management Update, Evening FAR sessions and more.....

[www.wispro.org](http://www.wispro.org)

# WPI OFFICE LOCATIONS

## ■ MILWAUKEE

- *Technology Innovation Center*

## ■ MADISON

- *FEED Kitchens*
- *Dane County Latino Chamber of Commerce*
- *Wisconsin Manufacturing Extension Partnership (WMEP)*
- *Madison Area Technical College (MATC)*

## ■ CAMP DOUGLAS

- *Juneau County Economic Development Corporation (JCEDC)*

## ■ EAU CLAIRE

- *Western Dairyland*

## ■ FOND DU LAC

- *Envision Greater Fond du Lac*

## ■ GREEN BAY

- *NWTC Startup Hub*

## ■ LACROSSE

- *Veterans in Professions*

## ■ MANITOWOC

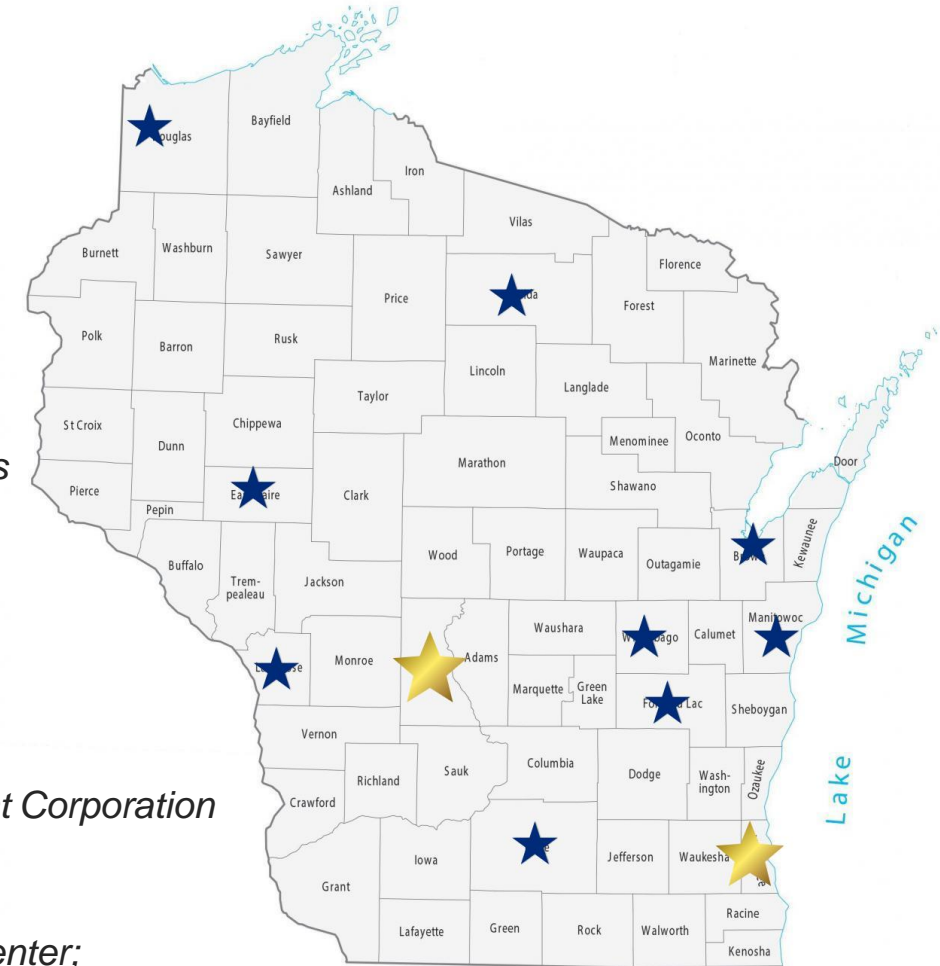
- *Progress Lakeshore*

## ■ OSHKOSH

- *Greater Oshkosh Economic Development Corporation*

## ■ SUPERIOR

- *Small Business Dev Center; UW Superior*



# APEX ACCELERATORS

WISCONSIN APEX ACCELERATOR

## UPCOMING EVENTS

- APR 1:00 pm - 2:00 pm  
**16** Acquisition Hour: SAM.gov – Tools for Contracting
- APR 9:00 am - 12:00 pm  
**24** Government Certification Workshop – State Certifications – Madison, WI
- APR 12:00 pm - 1:00 pm  
**24** Acquisition Hour: Overview of the Contractor Performance Assessment Reporting System (CPARS)
- APR April 30, 2024 - May 3, 2024  
**30** Lieutenant Governor's Small Business Academy
- MAY 8:00 am - 4:00 pm  
**16** 10th Annual DoD Contract Management Update — Appleton, WI

# What will we cover today

- Contractor Performance Assessment Reporting System (**CPARS**)
- Integrity Records (formerly Federal Awardee Performance and Integrity Information System (FAPIIS))
- Supplier Performance Risk System (**SPRS**)

# CPARS

# WHAT IS CPARS?

## Contractor Performance Assessment Reporting System (CPARS)

Web-enabled application that collects and manages a library of automated contractor report cards.

### Three Components Within CPARS

- Contractor Performance Assessment Reporting System (**CPARS**) – Systems, Services, Operations Support, Information Technology, Architect-Engineer and Construction
- Integrity Records
- View Performance Records – Used by Government source selection officials

# WHY DOES GOVERNMENT EVALUATE PAST PERFORMANCE?

- Federal Acquisition Regulation (FAR) instructs the Government to evaluate past performance with the collection and maintenance of the information in CPARS
- Past Performance shall be evaluated in all source selections (award decisions) for negotiated competitive acquisitions expected to exceed the Simplified Acquisition Threshold
- Helps in assuring contractors with exceptional past performance are awarded additional contracts. Government wants contractors that perform well
- Helps in assuring contractors with unsatisfactory past performance are not awarded additional contracts

# CPARS PRIMARY OBJECTIVES

- Ensure Current, Complete, and Accurate Information on Contractor Performance is Available for Use in Source Selections
- Support Best Value Source Selection Decisions – Awards for Proven Performers
- Provide Up-To-Date Documentation of Contractor's Ability to Provide Quality, On-Time Products and Services that Conform to Contractual Requirements
- Motivate Improved Performance
- Support Responsibility Determinations of Prospective Contractors.

# CPARS EVALUATIONS

**For Official Use Only/Treated as Source Selection Information**

**IAW FAR 2.101, 3.104, 42.1503**

- Pre-Decisional in Nature
- Protected Throughout Life Cycle
- Accessible By:
  - Government Personnel with Need to Know
  - Contractor who is Subject of Evaluation
- Not Releasable Under Freedom of Information Act (FOIA)
- Evaluations May Be Transmitted via Email
- Evaluations for Classified Programs are not entered into CPARS

# PAST PERFORMANCE PROCESS OVERVIEW



# WHEN ARE CPARS EVALUATIONS COMPLETED?

- Prepared at least annually – Interim assessments
- And prepared at time work under contract or order is completed
- Not cumulative – Government assesses only performance occurring after last evaluation period
- Retained for 3 Years in CPARS after contract completion (6 years for A/E and Construction)

# Evaluated Contract Elements

- Quality – Conformed to and met Contract Requirements – Technical
- Schedule – Timeliness – Met Delivery Schedules
- Cost Control – Managed and Controlled Cost
  - Not Required for Fixed Priced Contracts
- Management – Coordination of Entire Contract
- Small Business – Utilization of Small Business
- Regulatory Compliance – Report Filing, Labor, Safety
- Other Areas

# NON-DOD FEDERAL DOLLAR THRESHOLDS

<b>Business Sector</b>	<b>Dollar Threshold</b>
<b>Systems &amp; Non-Systems</b>	<b>&gt; Simplified Acquisition Threshold (SAT)</b>
<b>Architect-Engineer</b>	<b>≥ \$35,000 All Terminations for Default</b>
<b>Construction</b>	<b>≥ \$750,000 All Terminations for Default</b>

# DEPARTMENT OF DEFENSE (DOD) DOLLAR THRESHOLDS

<b>Business Sector</b>	<b>Dollar Threshold</b>
<b>Systems</b>	<b>&gt; \$5,000,000</b>
<b>Non-Systems</b>	
<b>- Operations Support</b>	<b>&gt; \$5,000,000</b>
<b>- Services</b>	<b>&gt; \$1,000,000</b>
<b>- Information Technology</b>	<b>&gt; \$1,000,000</b>
<b>- Ship Repair &amp; Overhaul</b>	<b>&gt; \$500,000</b>
<b>Architect-Engineer</b>	<b>≥ \$35,000</b> <b>All Terminations for Default</b>
<b>Construction</b>	<b>≥ \$750,000</b> <b>All Terminations for Default</b>

# Note regarding subconTRACTORs

- Prime contractor's performance is evaluated only
- Subcontractor performance is not evaluated as there is privity of contract between prime-sub
- Government may acknowledge subcontractor effort if sub provides critical aspect or 25% or more of effort
- Government may address in narrative and include sub's name and Unique Entity ID
- Government may address prime's ability to manage subcontractor

# CONTRACTOR RATINGS

CPARS uses ratings outlined in FAR 42.1503 of

- Exceptional
- Very Good
- Satisfactory
- Marginal
- Unsatisfactory

***Ratings of Satisfactory or better is considered a good rating for the contractor.***

# RATINGS AND NARRATIVES

## Rating Definitions

Rating	Contract Requirements	Problems	Corrective Actions
Exceptional	Exceeds Many - Gov't Benefit	Few Minor	Highly Effective
Very Good	Exceeds Some - Gov't Benefit	Some Minor	Effective
Satisfactory	Meets All	Some Minor	Satisfactory
Marginal	Does Not Meet Some - Gov't Impact	Serious; Recovery Still Possible	Marginally Effective; Not Fully Implemented
Unsatisfactory	Does Not Meet Most - Gov't Impact	Serious; Recovery Not Likely	Ineffective

# RATINGS AND NARRATIVES

## Small Business Subcontracting Rating Definitions FAR 42.1503

Rating	Subcontracting Plan	ISR/SSR	Benefits / Impacts
Exceptional	Met All Goals & Exceeded at Least One	Accurate & Timely	Multiple Significant Events of Benefit
Very Good	Met All Traditional Goals & at Least One Other Goal	Accurate & Timely	Significant Event of Benefit
Satisfactory	Good Faith Effort to Meet Goals	Accurate & Timely	Minor Problems; Major Problems w/ Corrective Action
Marginal	Deficient in Meeting Key Plan Elements	Inaccurate; Untimely	Corrective Action Plan Required
Unsatisfactory	Noncompliant; Uncooperative	Inaccurate; Untimely	Multiple Significant Problems; Liquidated Damages

# Government responsibilities

- Registration of contract into CPARS system – automatic from FPDS
- Collect input from entire program/project team
- Narrative required for each rated element
- Provide accurate, fair, and comprehensive evaluation
- Address recent and relevant contractor performance
- Provide reader a with complete understanding of the contractor's performance
- Recognize Government's role in contractor's inability to meet requirements
- Recognize risk within contract and document problems and solutions
- File interim reports every 12 months for contracts longer than one year or with options
- Contain non-personal and objective statements
- Indicate major/minor strengths/weaknesses

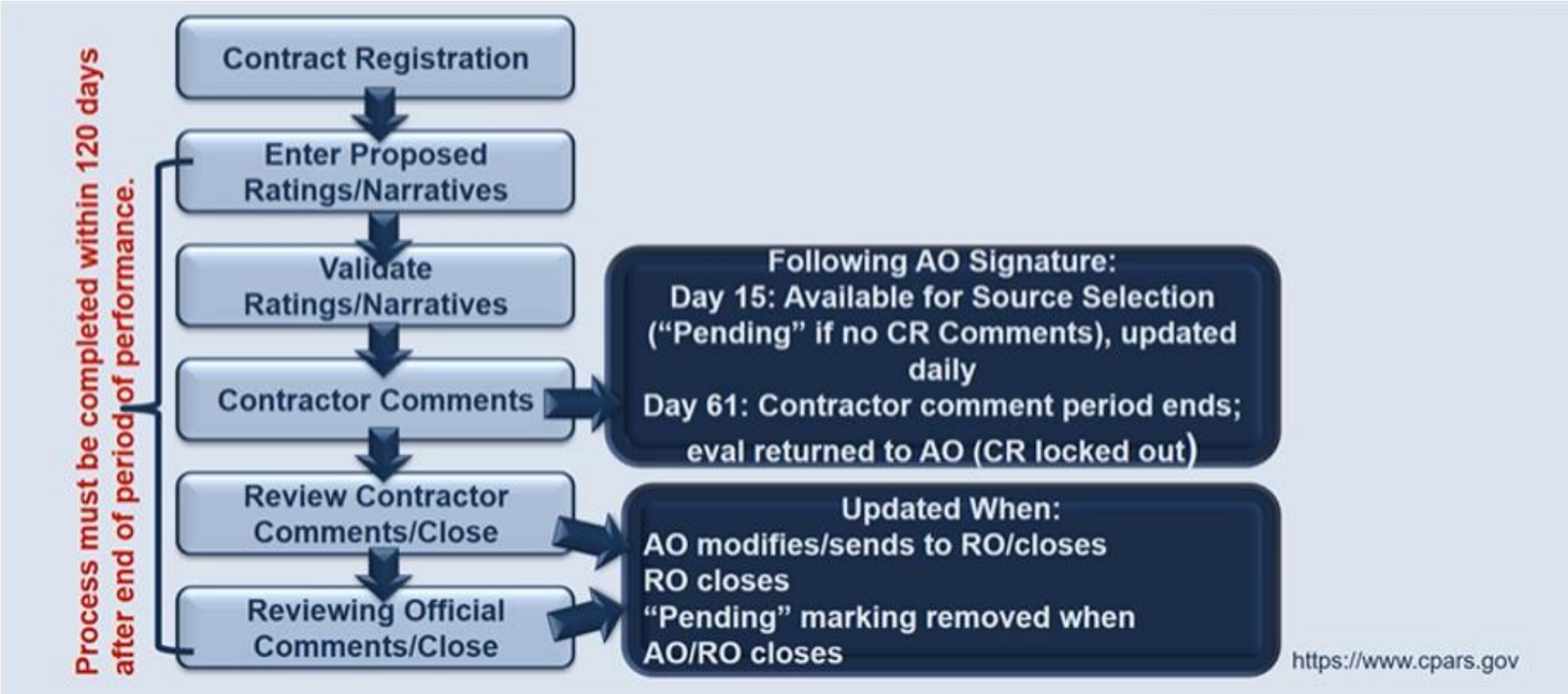
# Contractor responsibilities

- 60 Calendar Days to Respond
  - System Generated Email Notifications Days - 1 -14 daily email
- 7 Calendar Days to Request Meeting to Discuss CPAR
- Review Administrative Information, Ratings, and Narratives
- Provide Clear and Concise Responses
  - 24,000 Character Limit per Evaluation Area and General Comments
- Provide Concurrence / Non-Concurrence, Name, and Title
- Send to Assessing Official

# Contractor comments – contractor guidance included in transmittal email

- Protect the CPAR
  - Handle as “Source Selection Information”
- Prohibited Use
  - Advertising
  - Promotional Material
  - Pre-Award Surveys
  - Production Readiness Reviews
- Contractors should
  - Acknowledge Receipt
  - Comment
  - Respond Within 60 Calendar Days

# Cpars workflow



# HELpful tips

## **Before contract even begins**

- Bring up contract evaluation at the post-award conference
- Identify expectations and discuss areas to be evaluated
- Understand contract objectives
- Obtain copies of any available policy guides
- Identify program metrics
- Understand contract evaluation deadlines

# helpful TIPS

## **During contract performance**

- Document problems and solutions – use non-personal and objective statements
- Communicate with the government official – obtain feedback
- Address concerns in either face to face or virtual meetings
- Examine all quality reviews
- Provide government with self evaluation

***Do not wait until the final contract evaluation to communicate with the government.***

# Helpful tips

## **After contract performance**

- Complete CPARS by due date
- Review and respond to each rating factor
- Ensure comments received – contact Government Official
- Look for automatic email notifications from CPARS
- CPARS will notify contractor representative via email once the CPARS evaluation is completed by the Government

# What you can do if you receive a negative rating

- Negative CPARS reviews can have a significant adverse impact on future contract awards. Companies should fight back against negative CPARS ratings when possible.
- The Federal Acquisition Regulations (FAR) has detailed procedures for how CPARS reviews are to be conducted. The regulations include definitions for ratings. When you evaluate your ratings, crosswalk them against the regulations.
- Negotiations with the agency are your best chance to overturn negative ratings. Do not be afraid to engage the agency in a dialogue about why you believe the ratings should be changed.
- Stick to the facts. When you rebut CPARS ratings, utilize objective, verifiable facts to show why your rating should be changed.
- You can appeal. You can appeal a negative rating to a Board of Contracts Appeal or the Court of Federal Claims if you provided a rebuttal and followed the contract's disputes procedures.

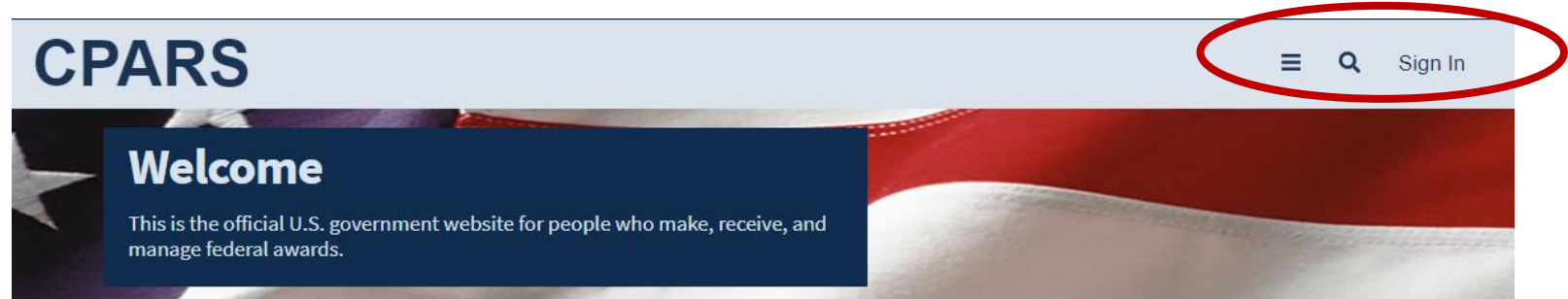
# Log in

# Logging in

- Government provides access to Contractor CPARS record through Government Agency Focal Point
- Email address required
- Public Key Infrastructure (PKI) Certificate Encouraged – Costs about \$145 per year - Optional
  - Purchase from External Certificate Authority
- Password Required if No PKI Certificate
  - Must be Changed Every 60 Days
  - One-Time Access Code – emailed to user logging in

# Logging in

<https://www.cpars.gov>



## What is included here?



Performance evaluations contain both government and contractor comments to provide a balanced view of performance, allowing source selection officials to look beyond contractor references.

Integrity records contain: federal contractor criminal, civil, and administrative proceedings in connection with federal awards; suspensions and debarments; administrative agreements issued in lieu of suspension or debarment; non-responsibility determinations; terminations for cause or default; defective pricing determinations; termination for material failure to comply; subcontractor payment issues; information on trafficking in persons; and recipient not qualified determinations.

## What can Government officials do here?

- Objectively evaluate performance
- Review relevant performance and integrity information before making an award decision
- *Note - Government access to completed evaluations is restricted to those individuals who are working on source selections, to include contractor responsibility determinations.*



# Logging in

## Notice and Consent Banner

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

Accept/Login with PKI

Accept/Login with Password

Decline

**CLICK Accept/Login with PKI or Accept/Login with Password**

# Logging in

This System is for UNCLASSIFIED USE ONLY!

### Password Login ?

Email Address:

Password:

 \*\*\*\*\*

[Login With Password](#)

Having problems logging in? [Forgot/Reset Password](#)

[Home](#)

**First time logging in? Use the Forgot/Reset Password button to receive an email with a temporary password.**

# Home screen

The screenshot shows a web application home screen. On the left is a vertical navigation menu with four items: 'Home' (highlighted with a dark blue arrow), 'To-Do List' (circled in red), 'Dashboard', and 'View/Print Evaluations'. At the top right, there are two search bars. The first is labeled 'Status Tracker:' and contains an input field 'Enter Contract Number...' and a 'Search' button. The second is labeled 'Find My:' and contains a dropdown menu with 'Focal Point' selected, an input field 'Enter Contract Number...', and a 'Search' button. Below the search bars, the text 'Welcome' is displayed, followed by 'Last Successful Login: 03/30/2023 15:36:03'. At the bottom of the main content area, the text 'Pending Actions(1)' is circled in red.

# TO-DO LIST

Home
To-Do List
Dashboard
View/Print Evaluations

## To-Do List

[Spreadsheet]

(Select a Document Number below to complete the action required.)

Document Number	Record Type	Unique Entity ID (SAM)	PoP/Action Date	Role	Action Required	Assigned Date	Due Date	User
<u>U9920317C0251</u>	Evaluation	U99299999999	01/09/2021 - 01/08/2022	Contractor Rep	Input Comments	03/29/2022	05/28/2022	BENJAMIN FRANKLIN

# Open Contract to review information

Home
Contractor Information
Contract Information
<b>Miscellaneous Information</b>
Small Business Subcontracting
Ratings
Assessor
Contractor Rep

Evaluation Data Entry

Contract/Schedule Number: U9910217C0509 Order Number:

(Click on a section to the left to enter the related information; fields identified with \* are required)

Project Number:

Project Title:

Sample Project Title

Contract Effort Description:

The Contractor provides maintenance and technical support for General Services Administration's Very Fancy Engine Database (VFED). VFED manages 24,000 engines and nearly 2 million serially tracked, life-limited, critical engine parts and components supported and maintained on a daily basis. This database is used for asset tracking, inventory management, tracking hours in

Key Subcontractors and Effort Performed:

Unique Entity ID (DUNS): Unique Entity ID (SAM):

Effort:

Unique Entity ID (DUNS): Unique Entity ID (SAM):

Effort:

Unique Entity ID (DUNS): Unique Entity ID (SAM):

Effort:

Uploaded PDF Attachment: [View](#)

# View agency rating

Home
Contractor Information
Contract Information
Miscellaneous Information
Small Business Subcontracting
<b>Ratings</b>
Quality <input checked="" type="checkbox"/>
Schedule <input checked="" type="checkbox"/>
Cost Control <input checked="" type="checkbox"/>
<b>Management</b> <input checked="" type="checkbox"/>
Small Business <input checked="" type="checkbox"/>
Regulatory <input checked="" type="checkbox"/>
Other Areas
Assessor
Contractor Rep

**Evaluation Data Entry**

**Contract/Schedule Number:** U9910217C0509 **Order Number:**

*(Click on a section to the left to enter the related information; fields identified with \* are required)*

**Evaluate:**  (please review areas marked by )

**Management**

**Past Rating:** N/A **Rating:** Marginal

Assessing Official Comments

Performance does not meet some contractual requirements. The contractual performance of the element or sub-element being evaluated reflects a serious problem for which the Contractor has not yet identified corrective actions. The Contractor's proposed actions appear only marginally effective, or were not fully implemented.

Contractor Representative Comments (24000 character limit)

**Validate and Send to the Assessing Official**

# Add contractor comments

Home
Contractor Information
Contract Information
Miscellaneous Information
Small Business Subcontracting
<b>Ratings</b>
Quality <input checked="" type="checkbox"/>
Schedule <input checked="" type="checkbox"/>
Cost Control <input checked="" type="checkbox"/>
<b>Management</b> <input checked="" type="checkbox"/>
Small Business <input checked="" type="checkbox"/>
Regulatory <input checked="" type="checkbox"/>
Other Areas
Assessor
Contractor Rep

**Evaluation Data Entry**

**Contract/Schedule Number:** U9910217C0509 **Order Number:**

*(Click on a section to the left to enter the related information; fields identified with \* are required)*

**Evaluate:** ? (please review areas marked by ?)

**Management** ?

**Past Rating:** N/A **Rating:** Marginal

Assessing Official Comments

Performance does not meet some contractual requirements. The contractual performance of the element or sub-element being evaluated reflects a serious problem for which the Contractor has not yet identified corrective actions. The Contractor's proposed actions appear only marginally effective, or were not fully implemented.

Contractor Representative Comments (24000 character limit : 480 used)

We disagree with this rating and request that it be reassessed. Assess the integration and coordination of all activity needed to execute the contract or order, specifically the timeliness, completeness and quality of problem identification, corrective action plans, proposal submittals, the Contractor's history of reasonable and cooperative behavior (to include timely identification of issues in controversy), customer satisfaction, timely award and management of subcontracts.

# Review assessor recommendation

- Home
- Contractor Information
- Contract Information
- Miscellaneous Information
- Small Business Subcontracting
- Ratings
- Assessor**
- Contractor Rep

Evaluation Data Entry

**Contract/Schedule Number:** U9910217C0509 **Order Number:**

*(Click on a section to the left to enter the related information; fields identified with \* are required)*

**Assessing Official Comments**

Additional Comments.

**Recommendation:** Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official**

Name: JOSEPH BUTLER  
Title: AO  
Organization: UAT  
Phone Number: 5552223333  
Email Address: uat02ao-joseph.butler@noemail.mil  
Date: 06/11/2020

**Validate and Send to the Assessing Official**

# Finalize

- Home
- Contractor Information
- Contract Information
- Miscellaneous Information
- Small Business Subcontracting
- Ratings
- Assessor
- Contractor Rep**

## Evaluation Data Entry

Contract/Schedule Number: U9910217C0509 Order Number:  
*(Click on a section to the left to enter the related information; fields identified with \* are required)*

Contractor Representative Comments [?](#) (24000 character limit)

*(Use this area for general comments not directly related to an evaluation area)*

\* Concurrency:   
Name and Title:   
 I concur with this evaluation.  
 I do not concur with this evaluation and request that it be reevaluated.

\* Name:   
\* Title:   
Phone Number:   
Email Address:

**Validate and Send to the Assessing Official**

# Sign and return

Home
Contractor Information
Contract Information
Miscellaneous Information
Small Business Subcontracting
Ratings
Assessor
<b>Contractor Rep</b>

**Evaluation Data Entry**

**Contract/Schedule Number:** U9920317C0251 **Order Number:**  
*(Click on a section to the left to enter the related information; fields identified with \* are required)*

**Contractor Representative Comments** ? (24000 character limit used=)  
*(Use this area for general comments not directly related to an evaluation area)*

\* **Concurrence**  ▾

**Name and Title of Contractor Representative** ?

\* **Name:**

\* **Title:**

**Phone Number:**

**Email Address:**

# Corporate senior contractor access

## Corporate Senior Contractor Representative

- View all evaluations related to Unique Entity ID numbers for their corporation
- View ratings, status reports, and metrics
- View Contractor Representative assigned
- Review Past Performance
- Comment on Integrity Reports

# Corporate senior contractor access

- When requesting access, Requesting User's email address and SAM UEI must match the email address and SAM UEI of the Data Entry or Administrator role in their SAM profile
- This access level will not allow you to comment on a performance evaluation

# Requesting corporate senior contractor representative access

## Reviewing Records and Managing Users

### Corporate Senior Contractor Representative functions:

(Contractor Personnel Only)

**Note:** This access level will not allow you to comment on a performance evaluation.

- View all Evaluations related to the Unique Entity ID numbers applicable to their corporation.
- View Ratings, Status Reports, and Metrics.
- View Contractor Representative assigned.
- Comment on Integrity Records.

[Request Corporate Senior Contractor Representative Access](#)

# Requesting corporate senior contractor representative access

## Corporate Senior Management Access Request

1. Need a Verification Code? Enter Email Address and click Send Code.
2. Have a Verification Code? Enter Email Address and Verification Code. Click Confirm Code.

Email Address:

Send Code

Verification Code:

Confirm Code

**Note to all Users:** This is a Federal Government computer system. Use of this system constitutes consent to monitoring at all times.

# Integrity records

# Integrity records

## **Integrity Records (formerly known as Federal Awardee Performance and Integrity Information System (FAPIIS))**

For Government Use Only

- Non-Responsibility Determinations
- Terminations for Cause and Terminations for Default
- Defective Pricing
- DoD Determination of Contractor Fault
- Information on Trafficking in Persons
- Subcontractor Payment Issues
- Administrative Agreements

Does not include Suspensions or Debarments (SAM.gov)

# Integrity records

- Information entered by government personnel in the Integrity Records component of CPARS
- Information also retrieved from the Entity Management section of SAM
- Generally reported within 3 working days, however, it can take 30 days to complete the record
- Records are retained for 5 years following Action Date
- The Contractor is notified via email and the record becomes available to the Contractor for review and comment
- Information is used in source selection
- Viewed in CPARS by Corporate Senior Contractor Representative under Performance Records – Contractor can add comments in CPARS

# public access to integrity records information

- Located in SAM at <https://sam.gov>
- Called **Responsibility/Qualification Reports**
- Records are available as soon as the Government completes the record in CPARS
- Download Excel file and then search

### Show Reports For

Assistance Listings
Contract Opportunities
Contract Data
<b>Entity Information</b>
Federal Hierarchy

### Report Type

 Static

## Data Bank

SAM.gov reports support analysis of the federal award lifecycle. The DataBank allows you to download or run reports on various domains. Depending on the domain, different types of reports are available. Reports range from static pre-generated reports to fully customizable ad hoc reports. You must be signed in to run most reports, and roles assigned to you determine which reports are available for you to run.

### Entity Information Reports

Reports can assist contract and assistance officials with making responsibility or qualification determinations for vendors. Some entity information reports are available to the public.

### Static Reports

Static reports are pre-generated, downloadable reports. They are available in Microsoft Excel format and provide entity-level information.

### How does the Unique Entity ID appear in the responsibility/qualification static reports?

Responsibility/qualification static reports include the Unique Entity ID only. Users can search by legal business name, Unique Entity ID, or CAGE code. If a record exists, all data will be provided.

### Responsibility/Qualification Reports

Responsibility/qualification reports in SAM.gov contain all the information formerly available from the Federal Awardee Performance and Integrity Information System (FAPIIS). There is a 14 calendar day delay in publicly posting responsibility/qualification information on SAM.gov.

### [All Responsibility and Integrity Records](#)

The All Responsibility and Integrity Records report includes all government-entered responsibility/qualification records required by Federal Acquisition Regulation (FAR) Subparts [9.105-2](#), [9.406-3](#), and [42.1503](#) Defense FAR Supplement (DFARS) 209.105-270.

public access  
to integrity  
record info

sprs

# What is sprs?

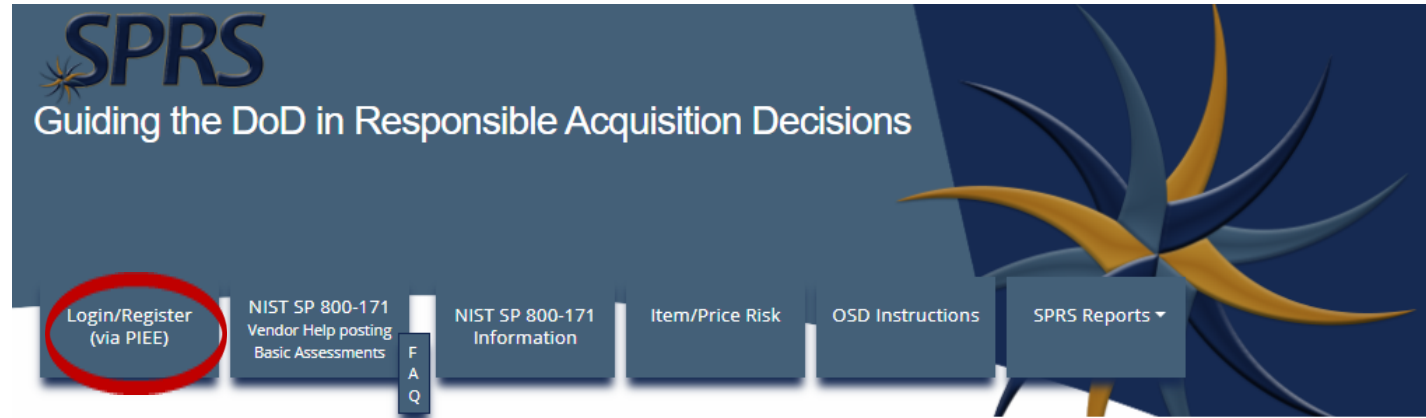
## Supplier Performance Risk System (SPRS)

- Department of Defense (DoD) web-enabled application to retrieve supplier's performance information for supply contracts valued less than or equal to \$1 million
- SPRS compiles past performance data in areas of product delivery and quality to determine risks and creates a Supplier Risk Score used by procurement specialists
- Allows contractors to view their company information and address potential inaccuracies

# Sprsr main site

Home Page for SPRS

[https://www.sprsr.csd.  
disa.mil](https://www.sprsr.csd.disa.mil)



\* SPRS Section 889 Reps & Certs has been re-enabled. However, the remainder of the SAM API is still down for maintenance; SAM Reps & Certs information is available at [SAM.gov](https://sam.gov).

## VENDOR: SPRS VERSION 4.0 TEASER



For a quick preview of the new SPRS Version 4.0. This teaser shows the new look and feel of SPRS Version 4.0 along with additional features.

[Automated Learning](#) [Print Presentation](#) [Transcript](#)

## WELCOME

Supplier Performance Risk System (SPRS) "...is the authoritative source to retrieve supplier and product PI [performance information] assessments for the DoD [Department of Defense] acquisition community to use in identifying, assessing, and monitoring unclassified performance." ([DoDI 5000.79](#))

SPRS supports DoD Acquisition Professionals with meeting acquisition regulatory and policy requirements by providing:

- On-time delivery scores and quality classifications (DFARS 213.106-2)
- Price, Item and Supplier procurement risk data and assessments
- Company exclusion status (debarments, suspensions, etc.)
- NIST SP 800-171 Assessment results
- National Security System Restricted List
- Supply chain illumination

# Sprspr ACCESS

- SPRS is accessed through the Procurement Integrated Enterprise Environment (PIEE). A Public Key Infrastructure (PKI) certificate is not required
- PIEE requires
  - SAM registration
  - Electronic Business (EB) point of contact (POC) within SAM
  - Commercial and Government Entity (CAGE) code
  - Designate a Contractor Administrator (CAM)

# sprs

- For DoD use ONLY
- Provides risk analysis tools/reports designed to be used in supplier performance evaluations including Item/Price, and Supplier Risk.
- SPRS reports are For Official Use Only and are treated as Source Selection Information
- Can be viewed by Government staff with a need to know and contractor can view own data only. Not releasable under FOIA

# Spr's data sources includes

Product Data Reporting and Evaluation Program (PDREP)

AF JO18 Contract Reporting System

Joint Deficiency Reporting System (JDRS)

DLA Enterprise Business System's (EBS)

Contractor Performance Assessment Reporting System (CPARS)

Integrity Reports (CPARS) (formerly Federal Awardee Performance and Integrity Information System (FAPIIS))

DCMA Supplier Risk System (SRS)

System for Award Management (SAM)

# How sprs works

- Quality and Delivery Scores
  - Collects quality and delivery data to calculate “On Time” delivery scores and quality classifications
- Price Risk
  - Calculates average price paid for an item and the expected range for future buys
  - Compares bids to Average Price and expected range
- Item Risk
  - Flags items identified as high risk by services/agencies
  - Based on criticality of use and history of counterfeiting or non-conformance
- Supplier Risk
  - Scores vendors based on 3-years of supplier performance data – weighted based on age and relative importance

# Sprsr business rules

- Delivery Scores and Quality Classifications
  - By CAGE and commodity (FSC or NAICS)
  - Updated daily
  - 14-day review or challenge period
- Price Risk
  - Average Price based on unit prices since 2010, adjusted for inflation using Producer Price Index
  - Updated daily
- Item Risk
  - Updated as requested by DoD services or agencies
- Supplier Risk
  - Scores based on daily weighted sum of supplier performance factors adjusted for number of base contracts

# Sprs quality classifications

- Comparative Assessment Among Suppliers
- Positive and Negative Records
- Weighted by Number of Line Items
- Produces Quality Score and Color – Black is used to identify a vendor with no Supplier Risk score, and grey is when vendor has been excluded



# Documentation needed to support challenges

- Email correspondence between your organization and your contract administrator
- Wide Area Workflow (WAWF) shipping documents (receiving reports or fast pay invoices)
- Bill of Lading, UPS or Fed Ex shipping documents

# resources

# resources

CPARS Customer Support Desk (Monday-Friday 6:30 am to 6:00 pm ET)

- Phone: 207-438-1690
- Email: [cpars-helpdesk@us.navy.mil](mailto:cpars-helpdesk@us.navy.mil)
- CPARS Web Site: [www.cpars.gov](http://www.cpars.gov)

SPRS Customer Support Desk (Monday-Friday 6:30 am to 6:00 pm ET)

- Phone: 207-438-1690
- Email: [webptsmh@navy.mil](mailto:webptsmh@navy.mil)
- SPRS Web Site: [www.sprs.csd.disa.mil](http://www.sprs.csd.disa.mil)

PIEE Help Desk: 866-618-5988 (Monday-Friday 6:30 am to midnight ET)

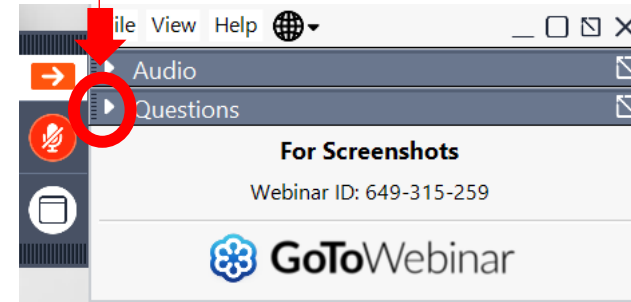
Wisconsin Procurement Institute - Phone: 414-270-3600 [www.wispro.org](http://www.wispro.org)

# QUESTIONS?



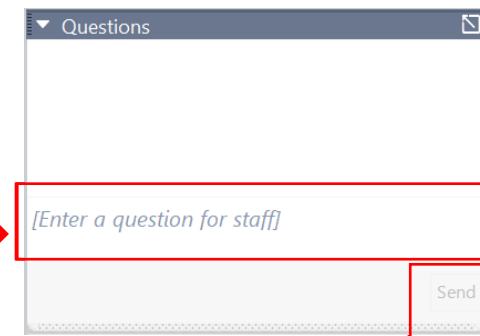
## OPENING THE QUESTIONS BOX

Click here to access  
within the Control Panel



## USING THE QUESTIONS BOX

Type questions  
here at any time  
during a  
presentation



Click Send when ready to submit a question



# UPCOMING TRAINING - EVENTS

# CYBER FRIDAY LIVE WEBINAR SERIES

Cyber Friday is a series of one-hour webinars focusing on critical topics for DOD contractors and subcontractors in cyber security, data security, and CMMC. Attendees receive 1 CPE credit for attending.

- **May 17**, 3.1.1 Access Control Lists, Account Request Documentation, and Acceptable User Policies
- **June 21**, 3.1.2 Security Awareness Training, Role-Based Training, and Insider Threat Training
- **July 19**, 3.1.3 Audit and Accountability Policy, Log Review Procedure
- **August 23**, 3.1.4 Configuration Management Policy, Change Request Process, Baseline Configurations
- **September 20**, 3.1.6 Incident Response Policy, Incident Response Plan
- **October 18**, 3.1.7 System Maintenance Policy
- **November 22**, 3.1.8 Media Control Policy, Media Destruction Policy and Personnel Security
- **January 24**, 3.1.11 Risk Assessment Policy, Security Assessment Reports



**April 30**

*In Person*

**May 1-3**

*Virtual*

**More information and registrations at [wispro.org/events](https://wispro.org/events)**



# 10th Annual DOD Contract Management Update

# May 16, 2024

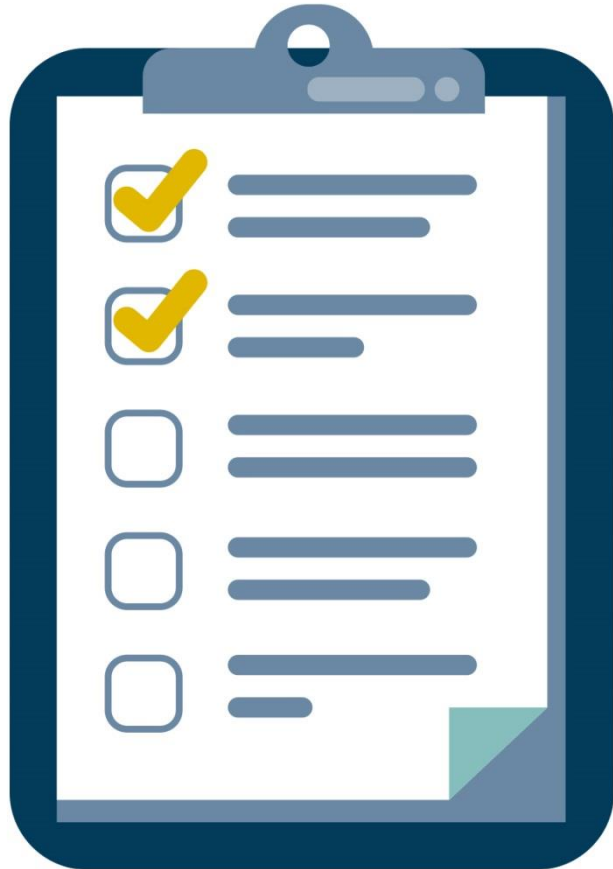
*Fox Valley Technical College, DJ Bordini Center  
5 N Systems Dr, Appleton WI 54914*

The DoD supply chain continues to experience a changing regulatory, economic, and fiscal environment. NCMA Wisconsin and WPI will tackle the challenges and discuss emerging opportunities that are critical to the success of a wide range of suppliers. From the large business prime manufacturer to the small business machine shop to the SBIR tech supplier, you'll be sure to gain valuable insight via technical briefs and candid discussions.

**...More information and registrations at [wispro.org/events](https://wispro.org/events)**



# SURVEY



April 24, 2024

# CONTINUING PROFESSIONAL EDUCATION



This webinar is eligible for 1 CPE credit.  
For a certificate of this credit please contact:

**Neelu Patil**

[neelagangap@wispro.org](mailto:neelagangap@wispro.org)

# PRESENTED BY

Wisconsin Procurement Institute (WPI)

[www.wispro.org](http://www.wispro.org)

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