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# Cyber Friday:

## Building a CMMC Program: 3.1.2 Security Awareness Training, Role-Based Training, and Insider Threat Training

June 21 | 11:00 am - Noon

Presented by:

Matt Frost, Wisconsin Procurement Institute



# Webinar Etiquette

## PLEASE

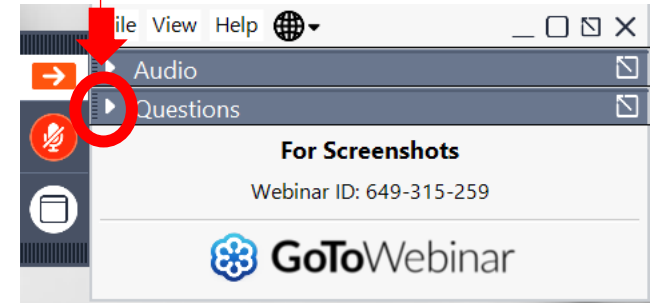
- Log into the GoToWebinar session with the name that you registered with online
- Place your phone or computer on MUTE
- Use the QUESTIONS option to ask your question(s).
  - We will share the questions with our guest speaker who will respond to the group

## THANK YOU!



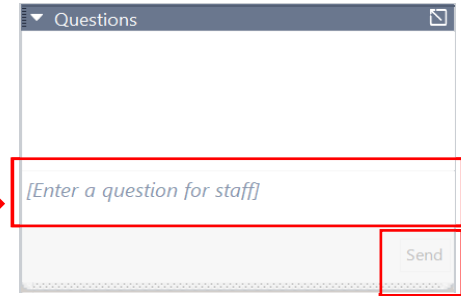
## OPENING THE QUESTIONS BOX

Click here to access  
within the Control Panel



## USING THE QUESTIONS BOX

Type questions  
here at any time  
during a  
presentation



Click Send when ready to submit a question





*Assisting Wisconsin businesses compete in the government marketplace.*

### **WPI is Wisconsin's APEX ACCELERATOR**

The APEX Accelerators program, under management of the Department of Defense (DOD) Office of Small Business Programs (OSBP), plays a critical role in the Department's efforts to identify and engage with a wide range of businesses entering and participating in the defense supply-chain. The program provides the education and training that all businesses need to participate to become capable of participating in DOD and other government contracts.

### **WPI provides services to all of Wisconsin's 72 counties**

- Individual counseling at our offices, client's facility or virtually
- Small group training – webinars and workshops
- Conferences including one on one buyer meetings – Marketplace, The Contracting Academy, Small Business Academy, Wisconsin Federal Contractor Forum, Acquisition Hour, Cyber Fridays, DOD Roadmap series, Government Opportunities Business Conference, End of Year Federal Contractor Update, Annual DOD Contract Management Update, Evening FAR sessions and more.....

[www.wispro.org](http://www.wispro.org)

# WPI OFFICE LOCATIONS

## ■ MILWAUKEE

- *Technology Innovation Center*

## ■ MADISON

- *FEED Kitchens*
- *Dane County Latino Chamber of Commerce*
- *Wisconsin Manufacturing Extension Partnership (WMEP)*
- *Madison Area Technical College (MATC)*

## ■ CAMP DOUGLAS

- *Juneau County Economic Development Corporation (JCEDC)*

## ■ EAU CLAIRE

- *Western Dairyland*

## ■ FOND DU LAC

- *Envision Greater Fond du Lac*

## ■ GREEN BAY

- *NWTC Startup Hub*

## ■ LACROSSE

- *Veterans in Professions*

## ■ MANITOWOC

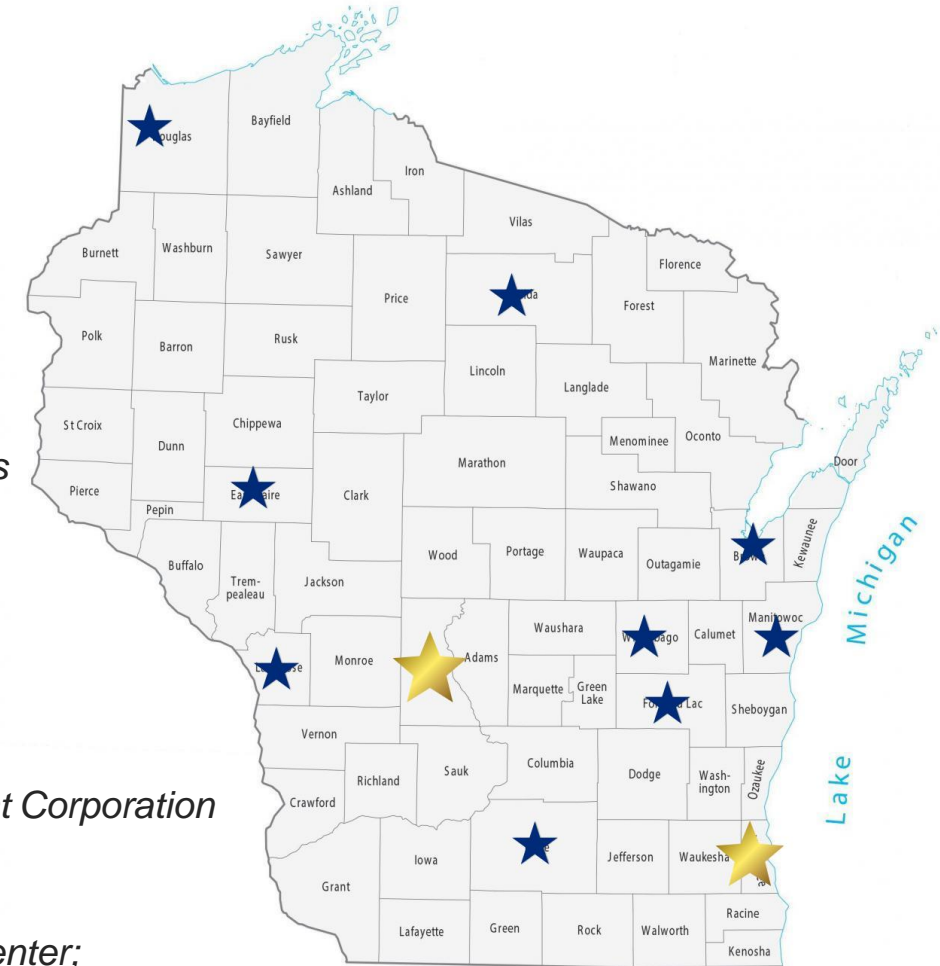
- *Progress Lakeshore*

## ■ OSHKOSH

- *Greater Oshkosh Economic Development Corporation*

## ■ SUPERIOR

- *Small Business Dev Center; UW Superior*



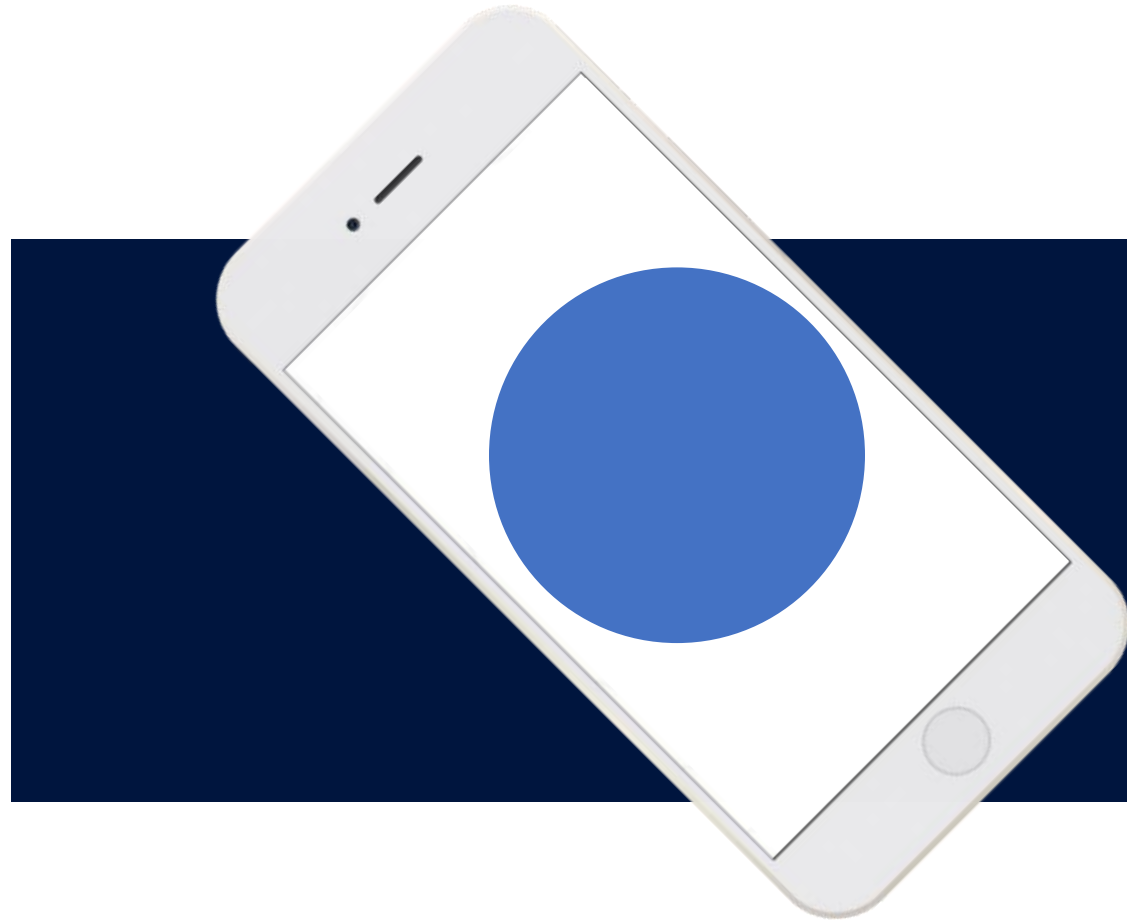
# APEX ACCELERATORS

WISCONSIN APEX ACCELERATOR

## UPCOMING EVENTS

- APR 1:00 pm - 2:00 pm  
**16** Acquisition Hour: SAM.gov – Tools for Contracting
- APR 9:00 am - 12:00 pm  
**24** Government Certification Workshop – State Certifications – Madison, WI
- APR 12:00 pm - 1:00 pm  
**24** Acquisition Hour: Overview of the Contractor Performance Assessment Reporting System (CPARS)
- APR April 30, 2024 - May 3, 2024  
**30** Lieutenant Governor's Small Business Academy
- MAY 8:00 am - 4:00 pm  
**16** 10th Annual DoD Contract Management Update — Appleton, WI

# Documentation for NIST SP 800-171r2 Controls



CYBER FRIDAY SESSIONS – May 17th, 2024

## **NIST** **National Institute of Standards and Technology**

The Contractor shall implement NIST SP 800-171, as soon as practical, but not later than December 31, 2017.

The Contractor shall notify the prime Contractor (or next higher-tier subcontractor) when submitting a request to vary from a NIST SP 800-171 security requirement.

When the Contractor discovers a cyber incident that affects a covered contractor information system or the covered defense information residing therein, or that affects the contractor's ability to perform the requirements of the contract... the Contractor shall rapidly report cyber incidents to DoD.

The Cybersecurity Maturity Model Certification (CMMC) is a framework that measures a contractor's cybersecurity maturity to include the implementation of cybersecurity practices...



*(b) Requirements.* The Contractor shall have a current (i.e. not older than 3 years) CMMC certificate at the CMMC level required by this contract and maintain the CMMC certificate at the required level for the duration of the contract.

# 14 Families – 110 Controls – 320 Audit Objectives

- Access Control
- **Awareness and Training**
- Audit and Accountability
- Configuration Management
- Identification and Authentication
- Incident Response
- Maintenance
- Media Protection
- Personnel Security
- Physical Protection
- Risk Assessment
- Security Assessment
- System and Communications Protection
- System and Information Integrity

## NIST Handbook 162

# NIST MEP Cybersecurity Self-Assessment Handbook For Assessing NIST SP 800-171 Security Requirements in Response to DFARS Cybersecurity Requirements

1

NIST Handbook 162

NIST MEP Cybersecurity Self-Assessment Handbook for Assessing NIST SP 800-171 Security Requirements in Response to DFARS Cybersecurity Requirements

2

NIST SP 800-171A

NIST Special Publication 800-171A Assessing Security Requirements for Controlled Unclassified Information

3

NIST SP 800-18r1

NIST Special Publication 800-18 Revision 1  
Guide for Developing Security Plans for Federal Information Systems

1



Security Awareness and Training Policy

2



The 3 Trainings

3



Maintaining a Record



3.2.1	<b>SECURITY REQUIREMENT</b> Ensure that managers, systems administrators, and users of organizational systems are made aware of the security risks associated with their activities and of the applicable policies, standards, and procedures related to the security of those systems.	
<b>ASSESSMENT OBJECTIVE</b> <i>Determine if:</i>		
3.2.1[a]	<i>security risks associated with organizational activities involving CUI are identified.</i>	
3.2.1[b]	<i>policies, standards, and procedures related to the security of the system are identified.</i>	
3.2.1[c]	<i>managers, systems administrators, and users of the system are made aware of the security risks associated with their activities.</i>	
3.2.1[d]	<i>managers, systems administrators, and users of the system are made aware of the applicable policies, standards, and procedures related to the security of the system.</i>	
<b>POTENTIAL ASSESSMENT METHODS AND OBJECTS</b> <u>Examine:</u> [SELECT FROM: Security awareness and training policy; procedures addressing security awareness training implementation; relevant codes of federal regulations; security awareness training curriculum; security awareness training materials; system security plan; training records; other relevant documents or records]. <u>Interview:</u> [SELECT FROM: Personnel with responsibilities for security awareness training; personnel with information security responsibilities; personnel composing the general system user community; personnel with responsibilities for role-based awareness training]. <u>Test:</u> [SELECT FROM: Mechanisms managing security awareness training; mechanisms managing role-based security training].		

- 1. Purpose**
- 2. Scope**
- 3. Policy Statement**
- 4. Roles and Responsibilities**
  - 4.1 Security Awareness and Training Coordinator
  - 4.2 Department Heads
  - 4.3 Employees, Contractors, and Stakeholders
- 5. Training Requirements**
  - 5.1 Initial Training
  - 5.2 Ongoing Training
  - 5.3 Specialized Training

## Elements of the Policy



## **6. Security Awareness Initiatives**

**6.1 Awareness Campaigns**

**6.2 Security Drills and Exercises**

**6.3 Access to Resources**

## **7. Compliance and Enforcement**

**7.1 Monitoring and Reporting**

**7.2 Non-Compliance**

## **8. Continuous Improvement**

**8.1 Program Evaluation**

**8.2 Adaptation to New Threats**

## **9. Policy Review and Updates**

## **Elements of the Policy**



# Control Impact

Direct Requirements		Indirect Requirements	
3.2.1	3.9.2	3.1.17	3.10
3.2.2	3.13	3.3	3.11
3.2.3	3.14	3.4	3.12
3.6.1		3.7	
3.6.2		3.8	
3.6.3		3.9	

1



Security Awareness and Training Policy

2



The 3 Trainings

3



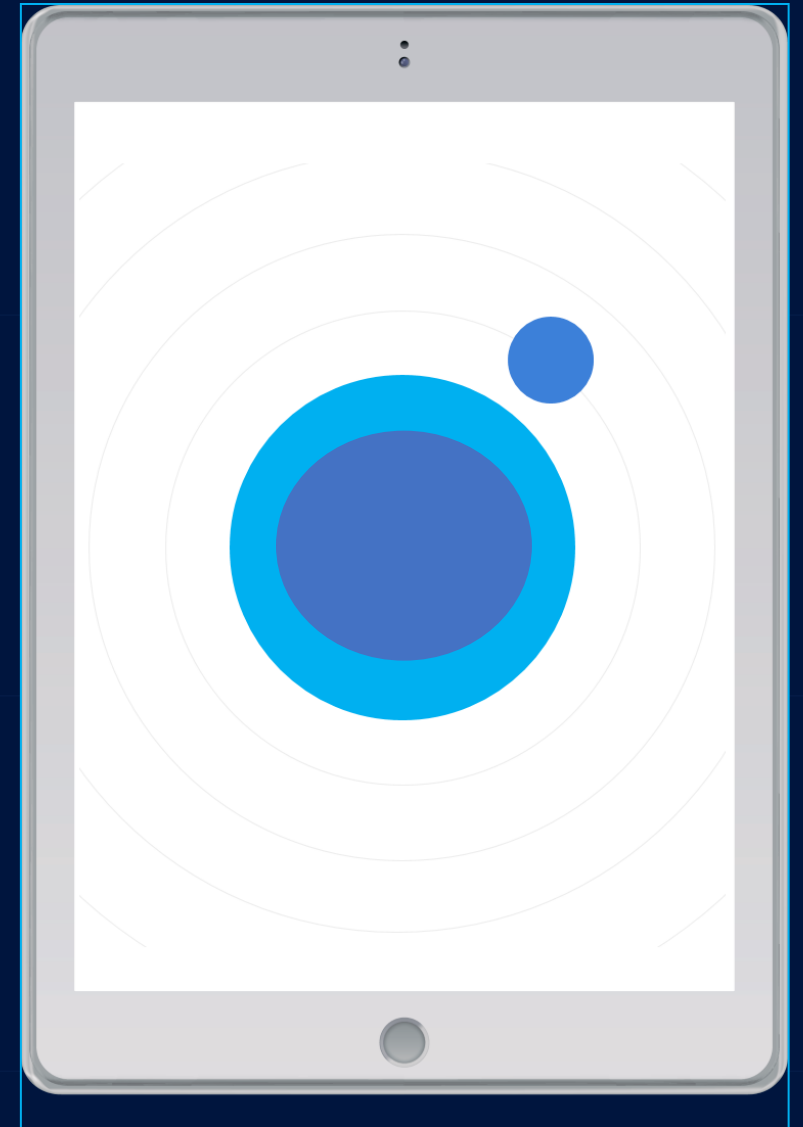
Maintaining a Record



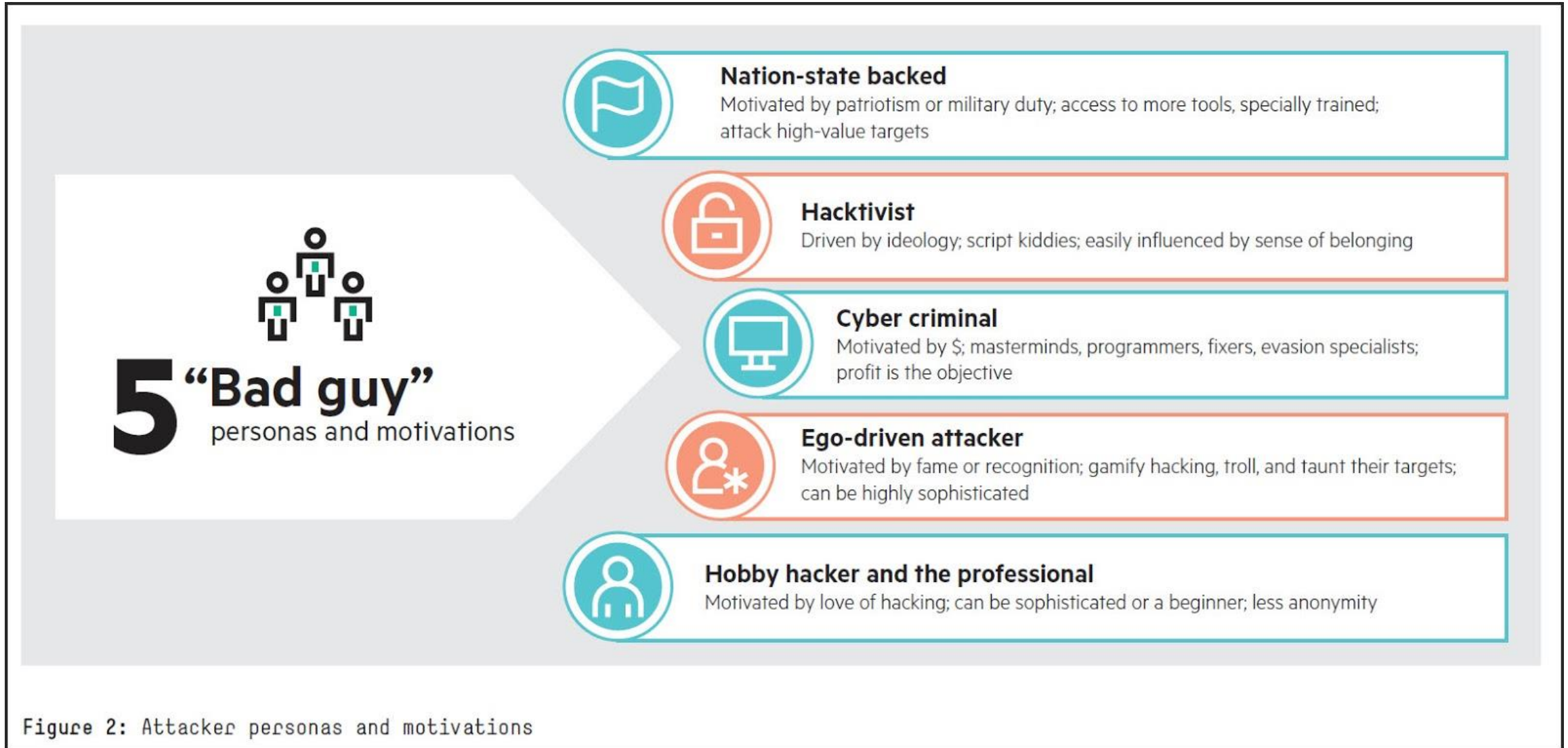
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- **Understanding Cyber Threats**
- **Password Management**
- **Data Protection and Privacy**
- **Safe Internet and Email Practices**
- **Mobile Device Security**
- **Social Media Safety**
- **Physical Security**
- **Incident Response**
- **Cloud Security**
- **Remote Work Security**
- **Software and Application Security**
- **Risk Management and Compliance**
- **Personal Responsibility and Security Culture**
- **Security Awareness Campaigns**
- **Phishing Simulations and Practical Exercises**

## Acceptable Use Policy



# Types of Bad Actors



# NIST 800-171 3.3 Components

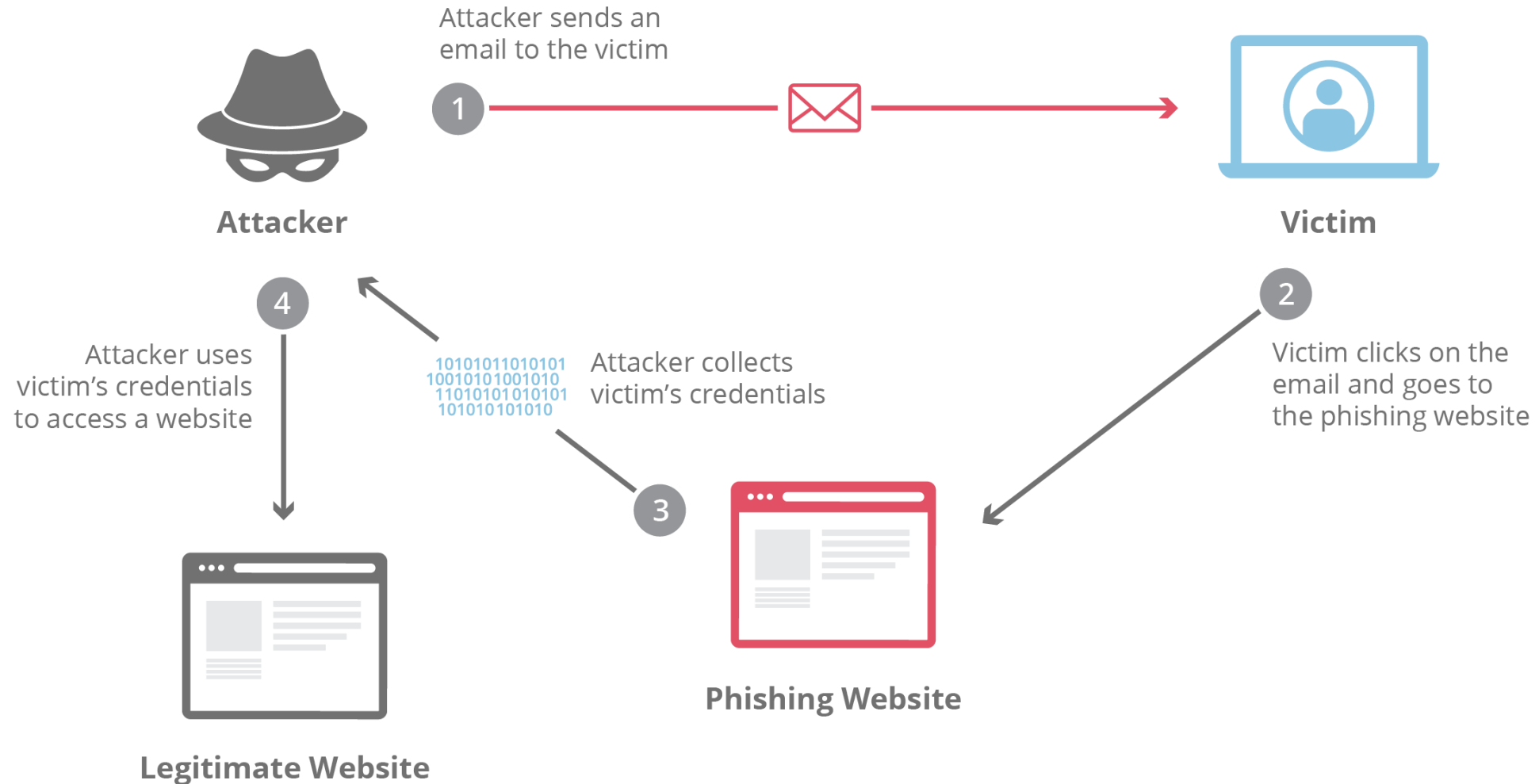
Computer > Sage Data (P:) > Search Sage Data (P:)

Organize > New folder

76 items Offline status: Online  
Offline availability: Not available

Name	Date modified	Type
LGNSESSN.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:12 AM	JAVA File
LicensedUserTable.lck	9/29/2011 4:38 PM	LCK File
MessageList.xml.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:12 AM	JAVA File
OBSRET.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
OLFI.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
Options.dat.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
OUPAW23.xml.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
PchSpell.HLP.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:12 AM	JAVA File
PEACHDAT.LOC.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:12 AM	JAVA File
PEPMessages.XML.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
plan.dat.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
Proc.ddf	2/24/2017 2:51 AM	DDF File
PT.lck	9/29/2011 4:20 PM	LCK File
PTSUM.lck	9/29/2011 4:20 PM	LCK File
Readme.chm.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
RegInfo.ini.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
RPTDATA.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
Sage.Ssdp.Security.Client.Sdk.log	6/2/2015 11:21 AM	Text Document
SERIAL.DAT.BAK.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
SERIAL.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
SerialNumber.lck	9/29/2011 4:20 PM	LCK File
SERVLINK.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
SoftwareInstallations.xml.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
SPState.xml	12/21/2017 7:14 AM	XML Document
SpState.xml.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
SPStatus.DAT	12/13/2017 10:00 AM	DAT File
STATUS.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
SUA00018.LCK	3/11/2016 2:13 PM	LCK File
SurveyInvites.xml.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
TAXINFO.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
taxinfo.tax.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:12 AM	JAVA File
Taxrghst.lst.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:12 AM	JAVA File
TAXTABLE.DAT.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
taxtable.tax.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:12 AM	JAVA File
UsagInvites.xml.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File
VerInfo.ini.id-2A7A5E36.[darkfuture@cock.li].java	12/21/2017 12:13 AM	JAVA File

# Anatomy of a Phish



# Increasingly Sophisticated



Dear User,,

Your Microsoft Outlook Account Requires an Urgent Validation to ensure it would not be deactivated within 24 hours.

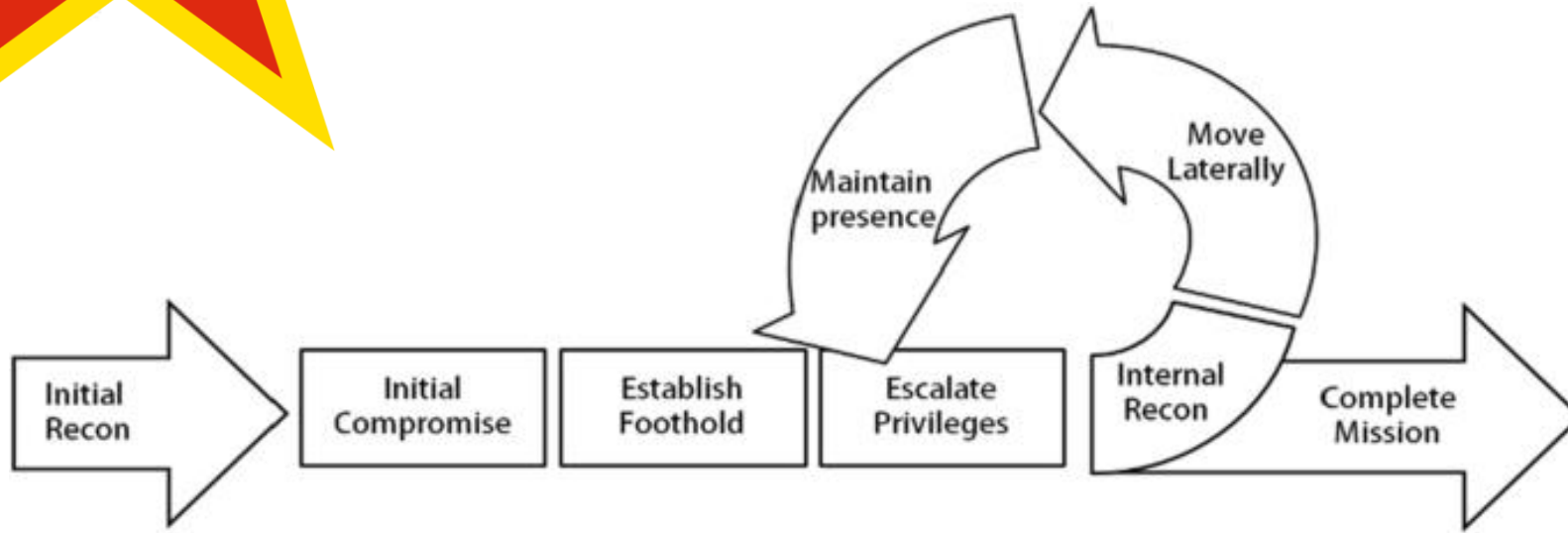
Proceed to Microsoft Outlook Validation page by clicking on the icon below to get started

[Get Started](#)

Thank you for using Microsoft Outlook.

To stop separating items that are identified as clutter, go to Options. To stop receiving notifications about Clutter, go to Options and turn them off. This system notification isn't an email message and you can't reply to it.

# PLA Unit 61398



Pudong, Shanghai

## Information that is collected, created, or received pursuant to a government contract

### FCI

Information that is not marked as public or for public release.

**Minimum Cybersecurity Requirements in a non-federal information system:**

Basic Safeguarding Clause: 48 CFR § 52.204-21\*

### CUI

Information that is marked or identified as requiring protection under the CUI program.

**Minimum Security Requirements in a non-federal information system:**

NIST SP 800-171

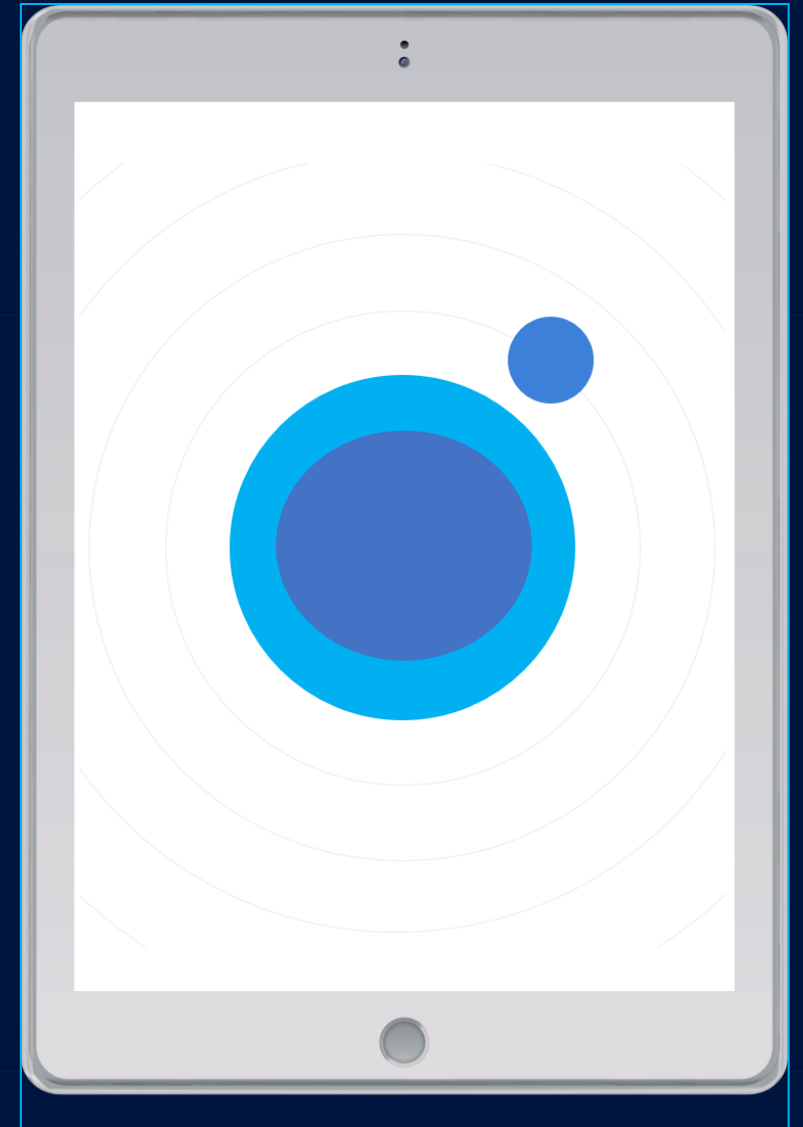
### Public Information

Public information or information marked for public release.

**Minimum Security Requirements in a non-federal information system: None**

\*also excludes simple transactional information.

## Acceptable Use Policy



# Role-Based Trainings

<b>3.2.2</b>	<b>SECURITY REQUIREMENT</b> Ensure that personnel are trained to carry out their assigned information security-related duties and responsibilities.	
	<b>ASSESSMENT OBJECTIVE</b> <i>Determine if:</i>	
	<b>3.2.2[a]</b>	<i>information security-related duties, roles, and responsibilities are defined.</i>
	<b>3.2.2[b]</b>	<i>information security-related duties, roles, and responsibilities are assigned to designated personnel.</i>
	<b>3.2.2[c]</b>	<i>personnel are adequately trained to carry out their assigned information security-related duties, roles, and responsibilities.</i>
	<b>POTENTIAL ASSESSMENT METHODS AND OBJECTS</b> <b>Examine:</b> [SELECT FROM: Security awareness and training policy; procedures addressing security training implementation; codes of federal regulations; security training curriculum; security training materials; system security plan; training records; other relevant documents or records]. <b>Interview:</b> [SELECT FROM: Personnel with responsibilities for role-based security training; personnel with assigned system security roles and responsibilities; personnel with responsibilities	

# Incident Response Team



## Management

- Ownership and Authority
- Leadership and Delegation
- Accountability



## IT Team Leader

- Technical Response
- Translating Concerns and Solutions
- Change Log and Incident Journal
- Forensic Assistance



## Operations

- Business Continuity
- Customer Concern Response
- Incident Intelligence



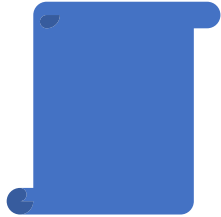
## Marketing & Legal

- Customer Communications
- Reporting Requirements
- Public Statements
- Liason with Law Enforcement

# COMMUNICATIONS



# Containing an Incident



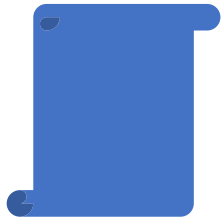
## 1. Isolate

- Disconnect From Network
- Do not Shutdown or Reboot
- Sandbox (Endpoint Protection)
- Approval if cannot be isolated



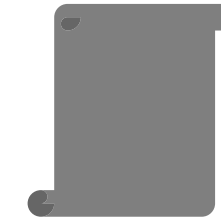
## 3. Copy

- Copy or Preserve Compromised Systems
- Capture Executables/Applications
- Diagram/Log/Journal Incident Details and Events



## 2. Indicators of Compromise

- Geographic Irregularities
- Unknown Applications
- Unusual Activity from Accounts
- Requests of Additional Permissions
- Unusual Outbound Traffic
- Increased Log-In Failures
- Database Read Volume Increases
- Unauthorized Changes

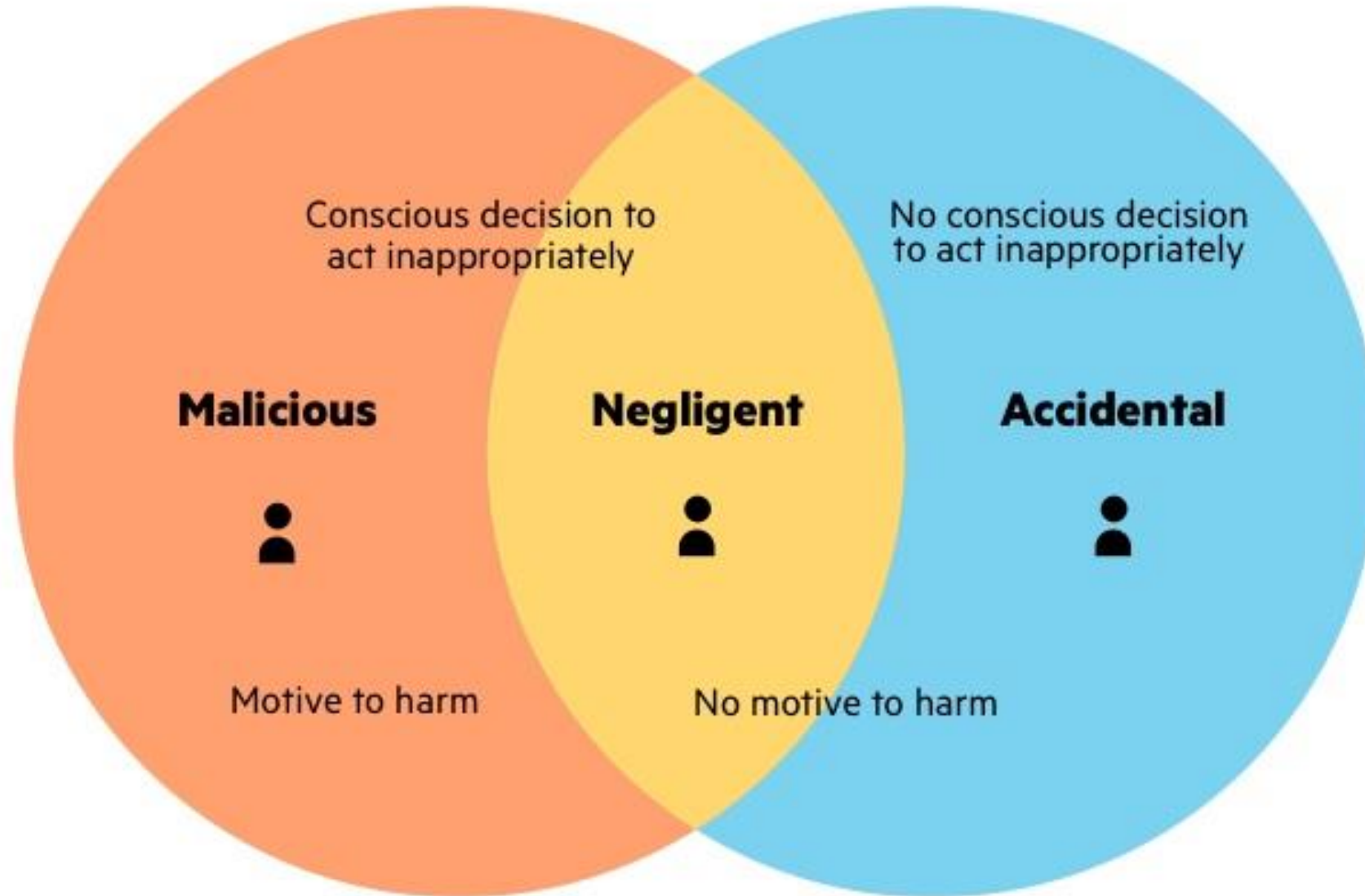


## 4. Backups

# Insider Threat

3.2.3	<b>SECURITY REQUIREMENT</b> Provide security awareness training on recognizing and reporting potential indicators of insider threat.
	<b>ASSESSMENT OBJECTIVE</b> <i>Determine if:</i>
3.2.3[a]	<i>potential indicators associated with insider threats are identified.</i>
3.2.3[b]	<i>security awareness training on recognizing and reporting potential indicators of insider threat is provided to managers and employees.</i>
	<b>POTENTIAL ASSESSMENT METHODS AND OBJECTS</b> <b>Examine:</b> [SELECT FROM: Security awareness and training policy; procedures addressing security awareness training implementation; security awareness training curriculum; security awareness training materials; insider threat policy and procedures; system security plan; other relevant documents or records]. <b>Interview:</b> [SELECT FROM: Personnel that participate in security awareness training; personnel with responsibilities for basic security awareness training; personnel with information security responsibilities]. <b>Test:</b> [SELECT FROM: Mechanisms managing insider threat training].

# Anatomy of an Insider Threat



# Anatomy of an Insider Threat

## Six Common Insider Threat Indicators

-  Unusual data movement
-  Using unsanctioned software
-  Requesting escalated access
-  Viewing data not applicable to role
-  Renaming files
-  Departing employees

1



Security Awareness and Training Policy

2



The 3 Trainings

3



Maintaining a Record



### Pulling It All Together

- **Train Employees on Cyber Risks**
- **Train Those in Roles of Responsibility on proper actions**
- **Train employees on the nature of insider threats**
- **Log training efforts and completion**
- **Ensure Compliance**

**Matthew Frost**

[mattf@wispro.org](mailto:mattf@wispro.org)

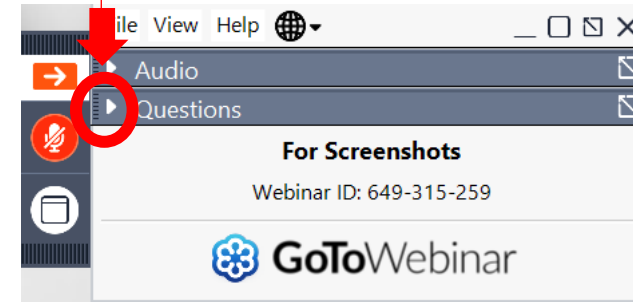


# QUESTIONS?



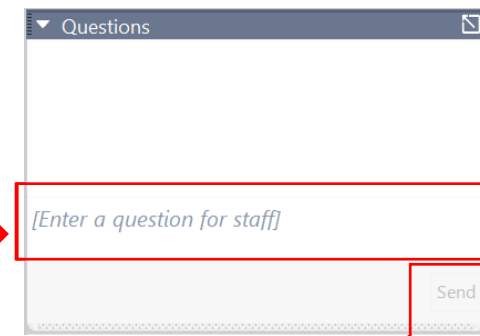
## OPENING THE QUESTIONS BOX

Click here to access  
within the Control Panel



## USING THE QUESTIONS BOX

Type questions  
here at any time  
during a  
presentation



Click Send when ready to submit a question



# UPCOMING TRAINING - EVENTS

# CYBER FRIDAY LIVE WEBINAR SERIES

Cyber Friday is a series of one-hour webinars focusing on critical topics for DOD contractors and subcontractors in cyber security, data security, and CMMC. Attendees receive 1 CPE credit for attending.

- **June 21**, 3.1.2 Security Awareness Training, Role-Based Training, and Insider Threat Training
- **July 19**, 3.1.3 Audit and Accountability Policy, Log Review Procedure
- **August 23**, 3.1.4 Configuration Management Policy, Change Request Process, Baseline Configurations
- **September 20**, 3.1.6 Incident Response Policy, Incident Response Plan
- **October 18**, 3.1.7 System Maintenance Policy
- **November 22**, 3.1.8 Media Control Policy, Media Destruction Policy and Personnel Security
- **January 24**, 3.1.11 Risk Assessment Policy, Security Assessment Reports

# EMERGING ISSUES WEBINAR SERIES

This series is intended as an information tool and resource for contract managers and those with a compliance function. Attendees receive 1 CPE credit for attending.

- **July 25** – Beyond contracts: Conducting Business with the Federal Government
- **Aug 22** – Regulation Making – The Process and the Important Role Businesses Play
- **Sep 19** – Industry 4.0 – The Next Generation of the DIB
- **Oct 24** – Innovation – What Does Innovation Look Like from DoD’s Perspective?
- **Nov 21** – The Critical Role Your Accounting System Plays in SBIR/STTR Success

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# 18th Annual Wisconsin Government Opportunities Business Conference (GOBC)

*In Partnership with Wisconsin's Military Installations*

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# July 10

*Truax Field*

GOBC will provide you the opportunity to gain insights into:

- *COFFEE with the COMMANDER*
- Current operations and priorities at Wisconsin's Federal and State government agencies and military facilities
- Connecting with agency and installation leadership, operational staff and buyers
- Locating and bidding on current and future procurement opportunities
- Resources available to assist your business in winning government prime and subcontracts

**...More information and registrations at [wispro.org/events](http://wispro.org/events)**

**- Save the Date -**



**The  
Contracting  
Academy**

*Developing and Growing  
Government Contractors*

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**Dec 10**

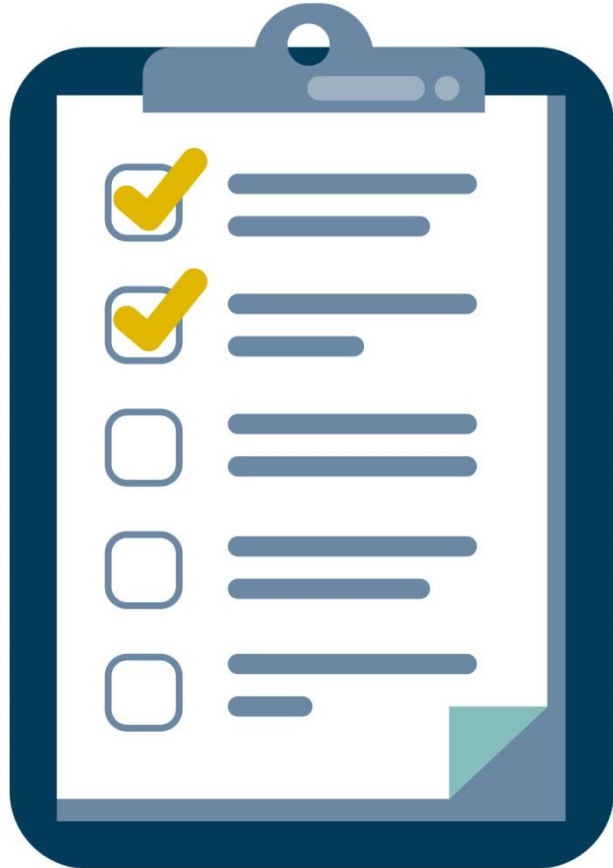
*Virtual | 9:00 am - 4:00 pm*

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The Contracting Academy (TCA) is an opportunity for businesses to grow their technical knowledge of contracting with Federal Government, State/Local Government, and Government Prime Contractors. The series of workshops will benefit established businesses looking to grow and develop their government sales.

**...More information and registrations at [wispro.org/events](https://wispro.org/events)**

# SURVEY



June 21, 2024

# CONTINUING PROFESSIONAL EDUCATION



This webinar is eligible for 1 CPE credit.  
For a certificate of this credit please contact:

**Neelu Patil**

[neelagangap@wispro.org](mailto:neelagangap@wispro.org)

# PRESENTED BY

Wisconsin Procurement Institute (WPI)

[www.wispro.org](http://www.wispro.org)

## Matt Frost

Wisconsin Procurement Institute

MattF@wispro.org | 608-293-0920

10437 Innovation Drive Suite 320  
Milwaukee WI 53226